Octopus F100/200/400/650 Octophon F610 TDM

Operating Instructions





Important information

\checkmark	Never open the telephone or a key module. Should you encounter any problems, contact your service personnel.
	Use only original accessories. The use of other accessories may be hazardous and will ren- der the warranty and the CE marking invalid.

Trademarks

Œ	The device conforms to the EU directive 1999/5/EC as attested by the CE marking.
X	All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
	Proper disposal and separate collection of your old appliance will help prevent potential damage to the environment and human health. It is a prerequisite for reuse and recycling of used electrical and electronic equipment.
	For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service, the shop where you purchased the product or your sales representative.
	The statements quoted above are only fully valid for equipment which is installed and sold in the countries of the European Union and is covered by the directive 2002/96/EC. Countries outside the European Union may impose other regulations regarding the disposal of electrical and electronic equipment.

Location of the telephone

- The telephone should be operated in a controlled environment with an ambient temperature between 5°C and 40°C.
- Do not install the telephone in a room where large quantities of dust accumulate; this can considerably reduce the service life of the telephone.
- Do not expose the telephone to direct sunlight or any other source of heat, as this is liable to damage the electronic components and the plastic casing.
- Do not operate the telephone in damp environments such as bathrooms.

Documentation

These operating instructions can be found on CD-ROM (ask the service personnel) in HTML and PDF format.

To view or print the operating manual in PDF format, you need a computer on which the free Adobe Acrobat Reader program is installed.

To view the operating manual in HTML format, you need a computer with a Web browser, for example, Microsoft Internet Explorer.

Contents

Important information	2
Trademarks	
Location of the telephone	
Documentation	3

General information	8
About this manual	
Service	
ntended use	
Felephone type	
Feam functions	9

Getting to know	your Octophon	phone	 	 	10
The user interface of your	Octophon F610 TDM		 	 	. 10

· · · · · · · · · · · · · · · · · · ·	
Keys	11
Audio keys	11
Function keys	11
Mailbox	12
Messages	12
Voicemail	12
Calling functions	13
Using codes	13
Using function keys	14

Basic functions	15
Answering calls	
Answering a call via the handset	. 15
Open listening in the room during a call	. 16
Making calls	. 17
Dial	. 17
On-hook dialing	. 17
Dialing with DDS keys	. 18
Redialing a number	. 18
Ending a call	
Rejecting calls	. 19
Turning the microphone on and off	. 19
Calling a second party (consultation)	. 20
Switching to the held party (alternating)	
Transferring a call	. 21

Call forwarding	. 22
Using variable call forwarding	22
Forwarding key	23
Using call forwarding no reply (CFNR)	24
Call forwarding in the carrier network and	
forwarding multiple subscriber numbers (MSN)	25
Using callback	. 26
Storing a callback	26
Accepting a callback	26
Deleting saved callbacks (all)	26

Enhanced phone functions 27

Answering calls	27
Accepting a specific call for your colleague	
Using the speakerphone	27
Answering calls from the entrance telephone and opening the door	
Accepting a call from an answering machine	29
Making calls	
Making calls using system speed-dial numbers	30
Dialing with speed-dial keys	30
Talking to your colleague with a speaker call	
Talking to your colleague with discreet calling	31
Automatic connection setup (hotline)	32
Assigning a station number	32
Associated dialing/dialing aid	32
During a call	33
Using call waiting (second call)	33
Preventing and allowing call waiting (automatic camp-on)	34
Turning the call waiting tone on and off	34
Accepting call on hold	34
Parking a call	35
Conducting a conference	36
Activating tone dialing/DTMF suffix-dialing	37
Recording calls	38
Transferring a call after a speaker call announcement in a group	39
Send trunk flash	39
If you cannot reach a destination	40
Call waiting (camp-on)	40
Busy override – joining a call in progress	40
Using night answer	41

Displaying and assigning call charges Dialing with call charge assignment	
Privacy/security. Activating/deactivating "Do not disturb". Caller ID suppression . Silent Monitor. Monitoring a room. Trace call: identifying anonymous callers Locking the telephone to prevent unauthorized use. Locking another telephone to prevent unauthorized use. Saving your PIN.	43 44 44 45 46 46 47
More functions/services. Appointments function. Saving appointments . Using timed reminders. Sending a message Creating and sending a message Editing incoming messages. Using another telephone like your own for a call Changing a number (after exchanging/moving/relocating a phone) . Fax details and message on answering machine. Resetting services and functions (system-wide cancellation for a telephone) . Activating functions for another telephone . Using system functions from outside DISA (direct inward system access). Controlling Connected Computers or Their Programs/Tel. Data Service. Communicating with PC applications over a CSTA interface . Controlling relays . Paging persons .	49 49 49 50 50 51 51 52 52 53 54 55 56 57 57 58

Activating/deactivating a group call	60
Accepting a call for another member of your team	61
Ringing group	61
Uniform Call Distribution (UCD)	62

Individual phone configuration	64
Adjusting audio settings	
Adjusting the receiving volume during a call	
Adjusting the ring volume	
Adjusting the ring tone	64
Testing the phone	65
Testing the phone	
Phone functions, testing	65
Fixing problems	66
Contact partner in the case of problems	
Troubleshooting	. 66
Caring for your telephone	66
1.1.	07
Index	67
Overview of functions and codes	70

General information

About this manual

This document contains general descriptions of the technical options, which may not always be available in individual cases. The respective features must therefore be individually defined in the terms of the contract.

If a particular function on your phone is not available to you, this may be due to one of the following reasons:

- The function is not configured for you or your telephone. Please contact your system support representative.
- Your communications platform does not feature this function. Please contact your service personnel for information on how to upgrade.

This user guide is intended to help you familiarize yourself with Octophon and all of its functions. It contains important information on the safe and proper operation of your Octophon phone. These instructions should be strictly complied with to avoid operating errors and ensure optimum use of your multifunctional telephone in the network.

These instructions should be read and followed by every person installing, operating or programming an Octophon phone.

For your own protection, please read the section dealing with safety in detail. Follow the safety instructions carefully in order to avoid endangering yourself or other persons and to prevent damage to the unit.

This user guide is designed to be simple and easy to understand, providing clear step-bystep instructions for operating your Octophon phone.

Administrative tasks are dealt with in a separate manual. The Quick Reference Guide contains quick and reliable explanations of frequently used functions.

Service

The Telekom service department can only help you if you experience problems or defects with the phone.

Should you have any questions regarding operation, your specialist retailer or network administrator will gladly help you.

For queries regarding connection of the telephone, please contact your network provider.

If you experience problems or defects with the phone, please dial the service number for your country.

Intended use

The Octophon phone was developed as a device for speech transmission and should be placed on the desk or mounted on the wall. Any other use is regarded as unauthorized.

Telephone type

The identification details (exact product designation and serial number) of your telephone can be found on the nameplate on the underside of the base unit. Specific details concerning your communications platform can be obtained from your service technician. Please have this information ready when you contact our service department regarding faults or problems with the product.

Team functions

To increase the efficiency of telephony, your service personnel can configure various Team functions such as pickup groups, hunt groups, and call distribution groups.

Getting to know your Octophon phone

The following sections describe the most frequently used operating elements on your phone.

The user interface of your Octophon F610 TDM



- 1 You can make and receive calls as normal using the handset.
- 2 Loudspeaker for open listening.
- 3 The **function keys** can be programmed with station numbers and functions by your service personnel → Page 11.
- 4 Audio keys are also available, allowing you to optimally configure the audio features on your telephone → Page 11.

 \checkmark

5 The **keypad** is provided for input of phone numbers/codes.

Properties of your Octophon F610 TDM

Wall mounting

Keys

Audio keys

Key	Function when key is pressed	
—	Set the volume lower \rightarrow Page 64.	
+	Set the volume higher \rightarrow Page 64.	

Function keys

Your Octophon F610 TDM features three function keys that can be programmed with functions or station numbers by your service personnel.

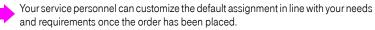
-	Label strips and transparent cover
	– Function keys

Depending on how they are programmed, you can use the keys as:

- function keys
- repdial keys
- trunk keys

You can program all programmable keys (except "Shift") on two levels. The "Shift" key must be configured for this, and extended key functionality must be active (contact your service personnel).

In addition to functions and procedures, external phone numbers and internal numbers can also be saved without LED display on the second level.



The status of a function is shown by the LED on the corresponding function key.

LED	Meaning of function key	Meaning of DSS key
Off	The function is deactivated.	The line is free.
Flashing ^[1]	The function is in use.	The line is busy.
C On	The function is activated.	There is a call on the line.

Meaning of LED displays on function keys and DSS keys

 In this manual, flashing keys are identified by this icon, regardless of the flashing interval. The flashing interval represents different statuses, which are described in detail in the corresponding sections of the manual.

Mailbox

Depending on your communication platform and its configuration (contact your service personnel), you can use the mailbox key to access incoming messages and messages from services such as IVM.

Messages

In idle mode, the following signals alert you to the presence of a new message:

- The LED on the "Mailbox" key lights up.
- A special tone (continuous buzzing) or an announcement is audible when you lift the handset.

For a description of how to edit the entries \rightarrow Page 51.

Voicemail

If your telephone is connected to a voicemail system (such as Entry Voice Mail), the Mailbox key will also light up to alert you to any messages that have arrived.

To play back your voicemail, follow the instructions.

Calling functions

Your communication system dynamically customizes its extensive range of functions depending on the given situation. You can activate the functions available on your Octophon F610 TDM via the individually programmed function keys and/or with an appropriate code.

Using codes

All communication system functions can be activated via codes.

Codes that activate functions are always preceded by the star key, whereas codes that deactivate/delete functions always start with the pound key.

Making settings in idle mode

Example:

Your phone is in idle mode.



Enter the code to activate the "Do not disturb" feature.

The speaker key lights up when you start programming and goes out when the operation is over.



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In some situations, an acoustic signal is also output.

Activating functions during a call

Example:



You are conducting a consultation call and would like to toggle between the two parties.



Press the "Consult" key.

× 2abc

Enter the code.

An overview of the most important procedures and default codes is provided in the appendix to this user guide \rightarrow Page 70.

Default codes are also specified in the descriptions in the main part of this user guide.



Default codes can be modified by your service personnel.

Using function keys

Your service personnel can program the three function keys with frequently used functions. You can activate a function by simply pressing the relevant key (if permitted by the current situation). For more information, see \rightarrow Page 11.

Example:

Your phone is in idle mode.

 $\ensuremath{\mathsf{Press}}$ the DoNotDisturb" key. The LED lights up. Do not disturb is active.

Basic functions

Please read the introductory chapter "Getting to know your Octophon phone" → Page 10 carefully before performing any of the steps described here on your phone.

Answering calls

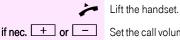
Your Octophon phone rings with the tone signal set when an incoming call is received.

- When you receive an internal call, your telephone rings once every four seconds (single-tone sequence).
- When you receive an external call, your telephone rings twice in rapid succession every four seconds (dual-tone sequence).
- When you receive a call from the entrance telephone, your telephone rings three times in rapid succession every four seconds (triple-tone sequence).
- If a call is waiting, you hear a short tone (beep) every six seconds.

Your service personnel can adjust the ring cadence for external and internal calls for you. In other words, different ring cadences can be set for different internal callers.

Answering a call via the handset

The phone is ringing.



Set the call volume. Keep pressing the key until the desired volume is set.

Step by Step		
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Open listening in the room during a call

You can let other people in the room join in on the call. Let the other party know that you have turned on the speaker.

Prerequisite: You are conducting a call via the handset.

Activating

L))

Press the speaker key. The LED lights up.

Deactivating

Press the speaker key. The LED goes out.

Making calls

Dial



Lift the handset.

Internal calls: Enter the station number. External calls: Enter the external code and the station number.

The called party does not answer or is busy



Replace the handset.



Press the "Release" key.

On-hook dialing



ш

Internal calls: Enter the station number. External calls: Enter the external code and the station number.

Your system may also be programmed so that you have to press the "internal" key before you dial an internal number. To call an external party, you have to enter an external code before dialing the party's telephone number (Prime Line is not active; contact your service personnel).

The other party answers with speaker



Lift the handset.

The called party does not answer or is busy:



Press the speaker key. The LED goes out.

- or if available:
- Press the "Release" key.

Step by Step	
	Dialing with DDS keys
	Prerequisite: Repdial keys are programmed on your phone.
-	Press the key with a saved number. If the number is saved on the second layer, press the shift key first.
	You can press the DDS key during a call and automatically initiate a callback \rightarrow Page 20.
	Redialing a number
	The last external station number dialed is automatically saved.
	If this feature is configured (contact your service personnel), account codes entered are also saved \rightarrow Page 42.
	You can redial them simply by pressing a key.
	Prerequisite: The "Redial" key is programmed on your telephone.
7	Lift the handset.
	Press the "Redial" key
	On a multi-line phone, the last number dialed on the primary line is always saved.
	Ending a call
0	Replace the handset.
or	if available:
	Press the "Release" key.

Rejecting calls

You can reject calls which you do not wish to take. The call is then signaled at another definable telephone (contact your service personnel).

The phone is ringing.

if available:

Press the "Release" key.

If a call cannot be rejected, your telephone will continue to ring.

Turning the microphone on and off

You can temporarily switch off the handset microphone to prevent the other party from listening in while you consult with someone in your office.

You are conducting a call.

if available:

Press the "Microphone" key. The LED lights up.

Press the "Microphone" key. The LED goes out.

The microphone is reactivated.

Step by Step	
	Calling a second party (consultation)
	You can call a second party while a call is in progress. The first party is placed on hold.
	Prerequisite: The "Consult" key is configured on your phone.
-	Press the "Consult" key. The LED flashes.
	Call the second party.
	Returning to the first party
	Press the "Consult" key and wait two seconds.
0	r (depending on the configuration)
	Press the "Consult" twice.
	Switching to the held party (alternating)
	Press the "Consult" key.
	Enter the code. The LED continues to flash.
	Combine the calling parties into a three-party conference
	Press the "Consult" key.
🗶 🔳 def	Enter the code. The LED goes out.
	Allowing call partners to continue a conference after you exit
~	Replace the handset.
	For more information on conferences, see \rightarrow Page 36.

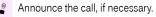
Transferring a call

If the person you are speaking to wants to talk to another colleague of yours, you can transfer the call that colleague.



Press the "Consult" key. The LED flashes.

Enter the number of the party to which you want to transfer the call.



Replace the handset.

Call forwarding

Using variable call forwarding

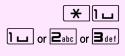
You can immediately forward internal or external calls to different internal or external telephones (destinations). (External destinations require special configuration in the system.)



When call forwarding is active, a special dial tone sounds when you lift the handset.

If DID DTMF is active (contact your service personnel), you can also forward calls to this destination. Destinations: fax = 870, DID = 871, fax DID = 872.

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the forwarding type you want: 1=all calls, 2=external calls only, 3=internal calls only.

Enter the destination number (external destinations with external code).

Deactivating call forwarding

The phone is in idle mode \rightarrow Page 13.



R.,

Enter the code.

Forwarding key

Your service personnel can program the "forwarding" function on a function key on your Octophon F610 TDM. This forwarding action can be programmed either "completely" or "incompletely".

Activating forwarding

Prerequisite: Your service personnel programmed the forwarding key "completely".

Press the forwarding key. The LED lights up.

The permanently programmed forwarding function is activated.

or **Prerequisite:** Your service personnel programmed the forwarding key "incompletely".

Press the forwarding key. The LED lights up.

Enter the forwarding type you want: 1=all calls, 2=external calls only, 3=internal calls only.

Enter the destination number (external destinations with external code).

Deactivating call forwarding

Press the forwarding key. The LED goes out.



ום or Pabc or Bdef



Step by Step	
	Using ca
	Calls that a ed by servic going can b
	The phone
\ ★ 4 ghi 9wxyz 5 jkl	Enter the co
1 8	Enter the de Enter the Enter the nal des
	Deactivati
	The phone
# H ghi S wxyz S jkl	Enter the c

all forwarding no reply (CFNR)

are not answered after three rings (=default, can be adjustice personnel) or that are received while another call is onbe automatically forwarded to a specified telephone.

e is in idle mode → Page 13.

ode.

destination number.

- the internal station number for internal destinations
- the external code and the external station number for exterstinations

ting call forwarding no reply

e is in idle mode → Page 13.

ode.

Call forwarding in the carrier network and forwarding multiple subscriber numbers (MSN)

If this function has been configured (contact your service personnel), you can forward calls to your assigned multiple subscriber number (MSN) (DID number) directly within the carrier network. For example, you can forward your phone line to your home phone after business hours.

The phone is in idle mode \rightarrow Page 13.

 ★
 Gmno
 4 ghi

 1 ⊥
 or
 2 sbc
 or
 3 def

Enter the code.

Enter the forwarding type you want: 1=immediate, 2 =on no answer, 3 =on busy.

P3

Enter the destination number (without the external code).

Deactivating call forwarding

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the activated call forwarding type. 1=immediate, 2 =on no answer, 3 =on busy.

Using callback

You can request a callback if the internal station called is busy or if nobody answers. This also applies for external calls via ISDN exchanges. This feature saves you from having to make repeated attempts to reach the user.

You receive a callback

- When the other party is no longer busy,
- When the user who did not answer has conducted another call.

When configured (contact your service personnel), all callback requests are automatically deleted over night.

Storing a callback

Prerequisite: You have reached a busy line or no one answers.

if available:

Press the "Callback" key. The LED lights up.

or

Press the "Consult" key. The LED flashes.

***** 5jkl 8tuv

Enter the code.

Accepting a callback

Prerequisite: A callback was saved.

- Your telephone rings.
- Lift the handset.

You hear a ring tone.

Deleting saved callbacks (all)

if available:

Press the "Callback" key. The LED goes out.





Enter the code.

Enhanced phone functions

Answering calls

Accepting a specific call for your colleague

You hear another telephone ring.



Lift the handset.

Enter the number of the ringing telephone.

Accepting a call in a team \rightarrow Page 61.

Using the speakerphone

A colleague addresses you directly over the speaker with a speaker call. You hear a tone before the announcement.

You can answer directly via the handset.

Lift the handset and answer the call.

Placing a speaker call to a colleague \rightarrow Page 31.

Step by Step	
	Answering calls from the entrance telephone and opening the door
	If an entrance telephone has been programmed, you can use your telephone to speak to someone at the entrance telephone and to activate a door opener. If you have the proper authorization (consult your service personnel), you can allow visitors to activate the door opener themselves by entering a five-digit code (using a DTMF transmitter or installed keypad).
	Speaking to visitors via the entrance telephone
	Prerequisite: Your telephone rings.
~	Lift the handset within thirty seconds. You are connected to the en- trance telephone immediately.
or	
*	Lift the handset after more than thirty seconds.
	Dial the entrance telephone number.
	Opening the door from your telephone during a call from the entrance telephone
_	if available: Press the "Door opener" key.
or	
-	Press the "Consult" key. The LED flashes.
(★)6mn01⊔	Enter the code.
8	Dial the entrance telephone number.
	Opening the door with a code (at the door)
18	After ringing the bell, enter the five-digit code (using the keypad or a DTMF transmitter). Depending on how the door opener has been pro- grammed, a doorbell call signal may or may not be forwarded.

Enhanced phone functions

Step by Step

Activating the door opener

The phone is in idle mode \rightarrow Page 13.



Enter the code. Dial the entrance telephone number.

ات or اکا الد

R-

Enter the five-digit code. Default code = "00000" (contact your service personnel).

Enter the door opener type. 1=enable with ring, 2=enable w/o ring (you can also open the door without a doorbell ring).

Deactivating the door opener

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Dial the entrance telephone number.

Accepting a call from an answering machine

You can accept a call from an answering machine if there is an answering machine connected to your system and a key programmed for it on your phone (contact your service personnel).

The LED lights up. Press the key shown.

Step by Step Making calls Making calls using system speed-dial numbers Prerequisite: You know the system speed-dial numbers (consult your service personnel). The phone is in idle mode \rightarrow Page 13. if available: Press the "Speed Dial" key. The LED flashes. or Enter the code. P-Enter a three-digit speed-dial number. if nec. Suffix-dialing P If necessary, you can suffix-dial additional digits (for example, the user's extension) at the end of the saved station number. If this feature is configured, a suffix is automatically dialed (for example, "0" for the exchange) if no entries are made within 4 or 5 seconds. **Dialing with speed-dial keys Prerequisite**: You have configured speed-dial keys \rightarrow Page 31. Lift the handset. if available: Press the "Speed Dial" key. The LED flashes. or Enter the code. × Press the key shown. Į. Press the required speed-dial key.

Configure a speed-dial key

You can program the keys \Box + to \Box with ten external phone numbers.

The phone is in idle mode \rightarrow Page 13.

Enter the code.



R,

Press the key shown.

Press the required speed-dial key.

First enter the external code and then the external station number (wait approx. 5 seconds).

Talking to your colleague with a speaker call

You can make a loudspeaker announcement to an internal user with a system telephone without any action on their part.



Lift the handset.

Enter the code.

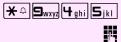
Enter the station number.

Talking to your colleague with discreet calling

If this function has been configured (ask your service personnel), you can join an ongoing call conducted by an internal user at a system telephone with display.

You can listen in unnoticed and speak to the internal user without being overheard by the other party (discreet calling).

The phone is in idle mode \rightarrow Page 13.

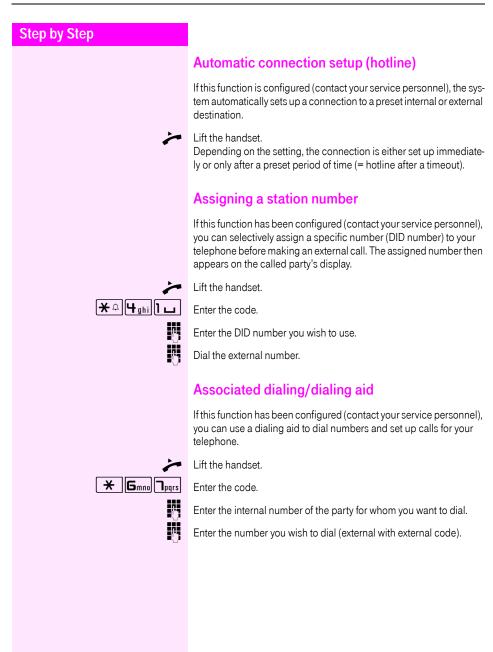


Enter the code.

Enter your internal station number.



Your service personnel can protect your telephone against discreet calling.



During a call

Using call waiting (second call)

Callers can still reach you while you are engaged in another call. A signal alerts you to the waiting call.

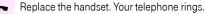
You can ignore or accept the second call.

When you accept the waiting call, you can either end the first call or place it on hold and resume the call later on.

You can block the second call or the signal tone (\rightarrow Page 34).

Prerequisite: You are engaged in a phone call and hear a tone (every six seconds).

Ending the first call and answering the waiting call:





Answer the second call. Lift the handset.

Placing the first call on hold and answering the second call:



Press the "Consult" key. The LED flashes.

Enter the code.

You are immediately connected to the second caller. The first party is placed on hold.

Ending the second call and resuming the first one

- Press the "Consult" key and wait two seconds.
- or (depending on the configuration)
 - Press the "Consult" twice.

Step by Step	
	Preventing and allowing call waiting (automatic camp-on)
	If this function has been configured (ask your service personnel), you can prevent or allow a second call \rightarrow Page 33 from being signaled by automatic camp-on during an ongoing call.
	The phone is in idle mode \rightarrow Page 13.
# 4 _{ghi} 9 _{wxyz} 0 +	Enter the code for "Call wait.term.off"
or 🗶 [4ghi] Swxyz] 🛛 +	enter the code for "Call wait.term.on".
	Turning the call waiting tone on and off
	You can suppress the call waiting tone (every six seconds) for exter- nal calls. A one-time special dial tone then alerts you to the waiting call.
	Activating the call waiting tone
	The phone is in idle mode \rightarrow Page 13.
	Enter the code.
	Deactivating the call waiting tone
	The phone is in idle mode \rightarrow Page 13.
	Enter the code.
	Accepting call on hold
	Prerequisite: One or more calls are on hold. The phone is idle.
*	Lift the handset.
🗶 G mno B def	Enter the code.
U.	Enter the trunk number.

Parking a call

You can park up to ten calls, either internal, external, or both. Parked calls can be displayed on and picked up from another telephone. This feature is useful if you want to continue a call at another phone.

Prerequisite: You are conducting a call.

Press the "Consult" key. The LED flashes.



Enter the code.

Enter the number of the park slot (0 - 9) and make a note of it. You will hear a negative confirmation tone if the park slot number you enter is already in use. Enter another one.

Replace the handset.

Retrieving a parked call

Prerequisite: One or more calls have been parked. The phone is idle.



Lift the handset.

Enter the code.

Enter the park slot number you noted earlier.

If the park slot number you enter is not in use, you cannot retrieve the call.



If a parked call is not picked up, it is returned to the telephone from where it was parked after a specific period of time (recall).

Step by Step	
	Conducting a conference
	In a conference call, you can talk to as many as four other parties at the same time. These may be internal or external users.
	You can only add parties to or remove them from a confer- ence if you initiated the conference.
<i>~</i>	Lift the handset.
	Call the first party.
	Press the "Consult" key. The LED flashes.
	Call the second party.
	Announce the conference.
	Press the "Consult" key.
🗶 🛛 🛨 🛨	Enter the code. The LED goes out.
	A tone sounds every 30 seconds to indicate that a conference is in progress.
	If the second party does not answer
	Press the "Consult" key and wait two seconds.
or	depending on the configuration
	Press the "Consult" twice.
	Adding up to five parties to a conference
-	Press the "Consult" key. The LED flashes.
R'5	Call the new party.
ه	Announce the conference.
	Press the "Consult" key.
🗶 🔳 def	Enter the code. The LED goes out.
	And so on
	Leaving a conference
Ţ	Replace the handset.

H Bdef

Press the "Consult" key. The LED flashes.

Ending a conference

Enter the code. The LED goes out.

Removing the ISDN central office party from the conference

Press the "Consult" key. The LED flashes.



Enter the code.

Activating tone dialing/DTMF suffix-dialing

You can transmit dual-tone multifrequency ($\mbox{DTMF})$ signals to control devices such as an answering machine or automatic information system.



24

You have set up a connection.

Press the "Consult" key. The LED flashes.

★ ≏ Sjkl Bdef

Enter the code.

You can use the keys \Box + through \Box wxy, \bigstar and \ddagger to transmit DTMF signals.

Ending the call also deactivates DTMF suffix dialing. Your system may be configured so that you can start DTMF suffix-dialing immediately after setting up a connection.

Step by Step	
	Re
	lf co reco
	Pre
_	if av Pres
or	
-	Pres
+ 4 ghi Swxyz 3 def	Ente
	You star sigr
	Sto
	if av Pres
or	
	Pres
	Pres
	List
	Play use

cording calls

onfigured (contact your service personnel for details), you can ord an active call.

requisite: You are conducting a call.

ailable:

ss the "Recording" key. The LED lights up.

ss the "Consult" key. The LED flashes.

er the code.

and the other party hear an announcement that recording has ted and as long as recording is still running, you hear an acoustic nal approx. every 15 seconds.



During recording, it is not possible to add further call parties.

pping recording

ailable:

ss the "Recording" key which lights up. The LED goes out.

ss the "Consult" key. The LED flashes.

ss the "Consult" key. The LED goes out.

tening to a recording

yback of the recording depends on the voice recording system d (see the associated user guide or \rightarrow Page 51).

Transferring a call after a speaker call announcement in a group

If this function has been configured (contact your service personnel), you can use a speaker call (announcement, \rightarrow Page 60) to announce a call in progress to a group of users \rightarrow Page 31. After a member of the group has accepted the call request, you can transfer the waiting party.

Prerequisite: You are conducting a call.

Press the "Consult" key. The LED flashes.





Enter the group's station number.

Announce the call. You are connected to a member of the group when this party accepts the call.

Replace the handset.

Enter the code.

If the connection between the two other parties is not established within 45 seconds, the call from the first part returns to you (recall).

Send trunk flash

To activate ISDN-type services and features through the network carrier's analog trunks or those of other communications platforms (such as "consultation hold"), you must send a signal to the trunks before dialing the service code or telephone number.

Prerequisite: You have set up an external connection via an analog line.

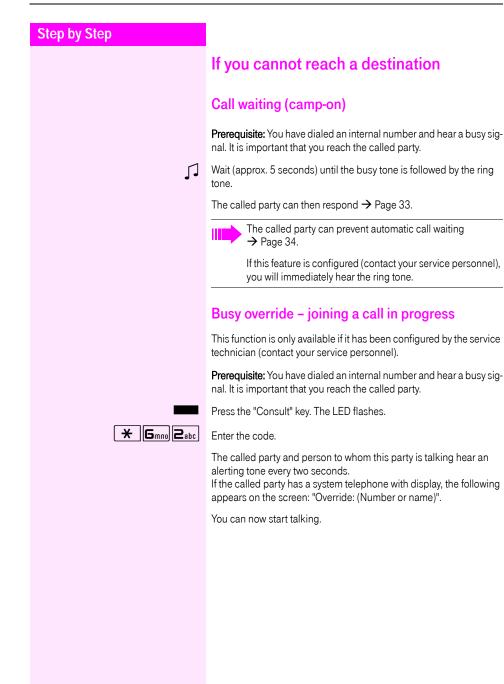
Press the "Consult" key. The LED flashes.



Enter the code.



Enter the service code and/or telephone number.



Using night answer

When night answer mode is active, for example during a lunch break or after office hours, all external calls are immediately forwarded to a specific internal telephone (night station). The night station can be defined by service personnel (= standard night answer service) or by you (= temporary night answer service).

Activating

The phone is in idle mode \rightarrow Page 13.



Enter the code.



Enter the destination number within 5 seconds (= temporary night answer service).

or



Enter the code or make no entry (= standard night answer service).

Deactivating

The phone is in idle mode \rightarrow Page 13.

#Hghi**H**ghi Enter the code.

Service personnel can also configure an "automatic night answer service". The automatic night answer service activates at specific times for your telephone depending on how it is programmed. You can deactivate the automatic night answer service or replace it with a night answer service you configured (see above).

Displaying and assigning call charges

Dialing with call charge assignment

You can assign external calls to certain projects.

Prerequisite: Your service personnel have defined account codes for you.



Lift the handset.

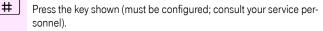


Enter the code.

Enter the account code.

if nec.

R.



Enter the external phone number.



You can also enter the account code during an external call.

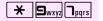
Privacy/security

Activating/deactivating "Do not disturb"

If you do not wish to take calls, you can activate do not disturb. Internal callers hear the busy tone, external callers are connected to another phone, which you can specify (contact your service personnel).

Activating

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Deactivating

The phone is in idle mode \rightarrow Page 13.



Enter the code.



When you lift the handset, you will hear a special tone (continuous buzzing) reminding you that "Do not disturb" is activated.

Authorized internal callers automatically override the DND feature after five seconds.



Caller ID suppression

You can prevent your station number or name from appearing on the displays of external parties you call. The feature remains active until you deactivate it.

Activating

The phone is in idle mode \rightarrow Page 13

Enter the code.

Deactivating

The phone is in idle mode \rightarrow Page 13.

Enter the code.



Your service personnel can activate/deactivate caller ID suppression for all phones.

Silent Monitor

When configured (ask responsible service personnel), you can join in an on-going call conducted by an internal user and monitor silently and unnoticed.

Lift the handset.

Enter the code.

Enter your internal station number.

Monitoring a room

You can use a phone to monitor a room. This function must be enabled on the monitoring phone.

When you call this phone, you can immediately hear what is happening in that room.

Activating the telephone to be monitored



Lift the handset and leave it directed towards the noise source.

Enter the code.

Deactivating the telephone to be monitored

Replace the handset.

Monitoring the room



Lift the handset.

Enter the internal station number of the phone located in the room that you wish to monitor.

Step by Step	
	Trace call: identifying anonymous callers
	You can identify malicious external callers. You can record the caller's phone number during a call or up to 30 seconds after a call. In this case, you should not hang up.
\$	You are conducting an external call.
-	Press the "Consult" key. The LED flashes.
🗶 🛚 🖁 tuv 🖓 ghi	Enter the code.
	If the trace is successful, the transmitted data is stored by your network operator. Contact your service personnel.
	Locking the telephone to prevent
	unauthorized use
	You can prevent unauthorized parties from using your phone during your absence.
	Prerequisite: You have configured a PIN code \rightarrow Page 48.
	Locking the phone
	The phone is in idle mode \rightarrow Page 13.
	Enter the code.
E.	Enter code (telephone lock) → Page 48.
J	Unlocking the phone
	The phone is in idle mode \rightarrow Page 13.
# 6mno 6mno	Enter the code.
U.	Enter code (telephone lock) \rightarrow Page 48.

When the phone is locked, a special dial tone sounds when the handset is lifted. Within the system, users can make calls as normal.

Your phone can also be locked or unlocked by an authorized party → Page 47.

Locking another telephone to prevent unauthorized use

If configured (contact your service personnel), you can lock and unlock other telephones against unauthorized access.

If a phone user locks his or her phone and forgets the personal lock code, you can use this function to unlock the phone.

Enter the internal station number of the phone you wish to lock/un-

The phone is in idle mode \rightarrow Page 13.

★ 9wxyz 4 ghi 3 def Enter the code.



lock. Enter the code to lock the phone.



Enter the code to unlock the phone.

Saving your PIN

Enter a personal code to use the functions

- for protecting your phone against unauthorized use → Page 46
- for using another telephone like your own → Page 51
- for changing a number \rightarrow Page 52.

You can save this code.

If you forget your code, contact your service personnel. Your code can be reset to "00000". Your phone can also be locked or unlocked by an authorized party → Page 47.

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the current five-digit PIN. If you have not yet set a PIN, use "00000" the first time.



Enter the new PIN.

Re-enter the new PIN.

More functions/services

Appointments function

You can configure your phone to call you to remind you about an appointment.

You must save the relevant time of the call for this. You can enter a single appointment that will take place in the next twenty-four hours or you can enter a daily recurring appointment.

Saving appointments

The phone is in idle mode \rightarrow Page 13.



2abc or **D**pgrs

Enter the code.

Enter a 4-digit time such as 0905 for 9.05 (= 9.05 am) or 1430 for 14.30 (= 2.30 pm).

If the selected language is "US English" (contact your service personnel), enter code 2 for "am" or 7 for "pm".

Deleting saved reminders

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Using timed reminders

Prerequisite: You have saved a reminder \rightarrow Page 49. The saved time arrives.



Your telephone rings.



rour telephone mige.

Lift the handset and replace it again.



If you do not answer the timed reminder, it is repeated five times and then deleted.

Sending a message

You can send short text messages to individual stations or groups of stations with system telephones.

Transmitted text messages are saved as callback requests on Octophon F610 TDM as well as on system telephones with no display and on ISDN, pulse or tone dialing telephones.

Creating and sending a message

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the internal station number of the recipient or group.

Select a predefined text (can be changed by service personnel). Enter the code.

0 = Please callback	5 = FAX waiting
1 = Someone is waiting	6 = Dictation please
2 = Appointment	7 = Please come see me
3 = Urgent call	8 = Please make copies
4 = Do not disturb	9 = Ready to depart

Deleting sent messages

You can delete messages already sent to ensure they are not received.

Prerequisite: The recipient has not yet accepted a sent message.

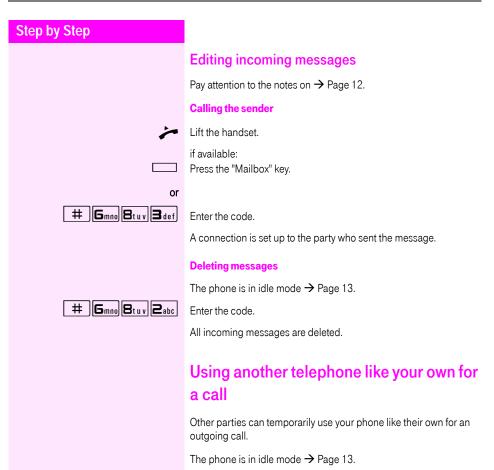
The phone is in idle mode \rightarrow Page 13.

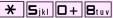


Enter the code.



Texts sent to groups can only be deleted by the originator.





R-

Į.

1

Enter the code.

Enter the number of the other user.

Enter the other user's lock code.

Dial the external number.

This state is canceled as soon as the call is ended.



Step by Step	
	Changing a number (after exchanging/
	moving/relocating a phone)
	When configured (consult your service personnel), you can move your number to any other phone. Your phone to date is then assigned the old number of your new phone; the number including phone settings (e.g. programmed keys) are exchanged.
	Prerequisite: Your old and new telephone are the first telephones at each connection. The telephones are in idle state.
	The following procedure is carried out on the new phone.
	The phone is in idle mode \rightarrow Page 13.
\star Swxyz 4 ghi 1 🖬 Swxyz	Enter the code.
	Enter own station number.
1 9	Enter code (telephone lock) \rightarrow Page 48. (Not necessary if you have not set a code.)
# Swxyz 4 ghi 1 L Swxyz	Enter the code.
	You can however connect your phone to a different port and then carry out the procedure.
	Fax details and message on answering machine
	If there is a fax machine or answering machine connected to your sys- tem and the "Fax service" key is programmed on your phone, this key lights up when a fax or message is received.
	Deactivating signaling
	Press the flashing key "Fax service". The LED goes out.

Resetting services and functions (system-wide cancellation for a telephone)

A general reset procedure is available for initiated functions. The following functions are deleted, if enabled:

- Forwarding on
- Advisory msg. on
- Ringing group on
- Hunt group off
- Suppress call ID
- Call waiting tone off
- Do not disturb on
- Ringer cutoff on
- Received messages:
- View callbacks

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Activating functions for another telephone

If configured (contact your service personnel), you can activate and deactivate the following functions for other phones (associated service):

- Do not disturb, code: *97/#97 → Page 43
- Call forwarding, code: *11, *12, *13, #1 → Page 22
- Lock and unlock phone, code: *66/#66 → Page 46
- Ringing group, code: *81/#81 → Page 61
- Group call, code: *85/#85 → Page 60
- Reset services and functions, code: #0 → Page 53
- Control relays, code *90/#90 → Page 58
- Night answer, code: *44/#44 → Page 41
- Timed reminders, code: *46/#46 → Page 49

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the internal station number of the phone where you wish to activate the function.



μ.

Enter a code – such as *97 for Do not disturb on – and a procedure if necessary.

Using system functions from outside DISA (direct inward system access)

If configured (contact your service personnel), you can use an external phone like an internal station to set up an outgoing external connection via the system. You can also activate or deactivate the following system functions:

- Reset services and functions, code #0 \rightarrow Page 53
- Call forwarding, code +11, +12, +13, #1 → Page 22
- Lock and unlock phone, code *66/#66 → Page 46
- Save your PIN, code *93 → Page 48
- Send a message, code $*68/\#68 \rightarrow$ Page 50
- Ringing group, code $*81/#81 \rightarrow$ Page 61
- Group call, code *85/#85 → Page 60
- Caller ID suppression, code +86/#86 → Page 44
- Open door, code *61 → Page 28
- Release door opener, code *89/#89 → Page 29
- Control relays, code *90/#90 → Page 58
- Do not disturb, code ★97/#97 → Page 43
- Dial using speed dial, code $*7 \rightarrow$ Page 30
- Associated service, code *83 → Page 54

Prerequisite: Your phone supports tone dialing (DTMF) or you can switch your phone to tone dialing. The phone is not connected to the system.



Establish a connection to the system. Enter the station number (contact your service personnel).



Wait for the continuous tone (if necessary, switch phone to tone dialing) and enter the internal number assigned to you and the corresponding PIN.



Enter the code (only required if programmed in the system).



Wait for the dial tone and enter the code for example, *97 for Do not disturb on. If necessary, make further entries; refer also to the user guide for dial pulse/DTMF phones.

or N

Dial the external number.

You can only perform one function/establish one outgoing connection at a time.

The connection is cleared as soon as the function is successfully activated.

In the case of an external-external call, the connection is cleared as soon as one of the call partners hangs up.

Controlling Connected Computers or Their Programs/Tel. Data Service

If this function has been configured (contact your service personnel), you can control connected computers or programs running on them, such as hotel services or information systems, from your telephone.

Prerequisite: You have set up a connection.

Press the "Consult" key. The LED flashes.



Enter the code.

Press the key shown. The lamp is flashing. Enter the code.

For entering data, you are guided by the connected computer. However, depending on configuration (contact your service personnel), you must activate your entries in one of the following ways:

Inputs in en-bloc mode



Enter data.

Complete your entry.

or Inputs in online mode

The connected computer processes your entries directly.





Enter data.

Communicating with PC applications over a CSTA interface

If configured (contact your service personnel), you can use your phone to communicate with PC applications (CSTA = Computer Supported Telecommunications Applications). Information is sent to the application and received from the application via acoustic signaling.

if available: Press the "Data I/O" key.



Enter the code.

Enter the three-digit ID for the application you wish to control.

Use the relevant keys to communicate with the application.

Temporarily interrupting communication with the application



The phone is ringing. You answer the call.

The "Data I/O" key flashes: Communication to the application is automatically interrupted.

Resuming communication with the application



Press the flashing "Data I/O" key. The LED lights up.

Ending communication with the application



Lift the handset and replace it again.

Controlling relays

If this function has been configured (contact your service personnel), you can use up to four relays to enable/disable different devices (such as a door opener).

Depending on how you program the relays, you can activate and deactivate them manually them or configure them to activate and deactivate automatically (after timeout).

Activating

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the relay.

Deactivating

The phone is in idle mode \rightarrow Page 13.



Enter the code.

Enter the relay.

Paging persons

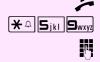
If radio paging equipment (PSE) is connected to your system (contact your service personnel), you can locate people via their pocket receivers.

Pocket receivers signal a call request to the person you want to page. This person can then answer the page at the nearest phone.

Paging persons

To ensure that you can be found, you must have enabled a ringing group \rightarrow Page 61, call forwarding \rightarrow Page 22 or call forwarding-no answer to the internal station number of your PSE. A call request is signaled automatically.

Answering the page from the nearest telephone



Lift the handset.

Enter the code.

Enter own station number.

Using team functions

If configured (consult your service personnel), your telephone is part of a team. The team consists of internal phones that are able to use certain functions.

Activating/deactivating a group call

If configured (consult your service personnel), you belong to one or more groups of stations, which can be reached via hunt group or group call station numbers.

Incoming calls are signaled one after the other (= hunt group) or simultaneously (= group call) on all phones in the group, until a group member answers the call.

Each station in the group can still be reached via their personal station number.

You can activate and deactivate the audible signal for a hunt group or group call.

If the LED for a programmed "Hunt group" key is lit, the audible tone was activated for at least one group.

Activating

The phone is in idle mode \rightarrow Page 13.

if available:

Press the "Hunt group". The LED lights up.



Enter the code.

Deactivating

The phone is in idle mode \rightarrow Page 13.

if available:

Press the "Hunt group". The LED goes out.



8tuv Sjkl

Enter the code.



If you have deactivated the audible tone for the group you belong to, you will hear a special dial tone when you lift the handset.

Accepting a call for another member of your team

You can use your own telephone to accept calls for other telephones in your team, even while engaged in an ongoing call. To do this, contact your service personnel to find out if a pickup group has been configured.

Prerequisite: Your telephone rings briefly.



Lift the handset.

Enter the code.

Ringing group

You can have calls for your telephone signaled audibly at up to five other internal phones. The phone that answers the call first receives the call.

Saving phones for the ringing group

The phone is in idle mode \rightarrow Page 13.

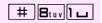


Enter the code.

Enter your internal station number.

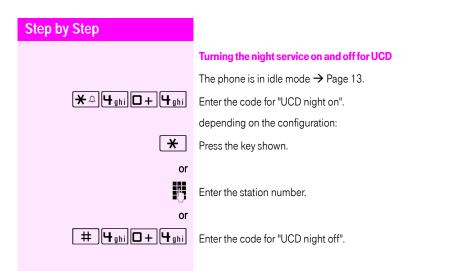
Removing all telephones in a call ringing group

The phone is in idle mode \rightarrow Page 13.

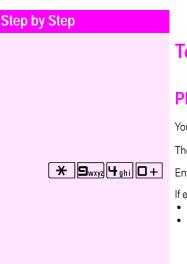


Enter the code.

Step by Step	
	Uniform Call Distribution (UCD)
	If configured (consult your service personnel), you may belong to a group of stations (agents), to which calls are distributed. An incoming call is always assigned to the agent idle the longest.
	Logging on/off for a service
	The phone is in idle mode \rightarrow Page 13.
(★ ♪ (4 _{ghi}) □ + 1 ∟	Enter the code for "Log on".
8	Enter your identification number ("Agent: <x>"; contact your service personnel).</x>
or	
# Ч _{ghi} D + 1 ц	Enter the code for "Log off".
	Logging on and off during your shift
	The phone is in idle mode \rightarrow Page 13.
#4 ghi 0 + 2 abc	Enter the code for "Not available".
or	
★ ♪ 4 ghi 0 + 2 abc	Enter the code for "Available".
	Activating/deactivating work time
	You can request/activate work time to ensure you have enough time to wrap up the last call. Your phone is excluded from call distribution for a set period or until you log back on.
🖍 or 🌽	You have or had a connection.
* 4 ghi 0 + 3 def	Enter the code for "Work on".
or	The phone is in idle mode \rightarrow Page 13.
# 4 ghi D + 3 def	Enter the code for "Work off".



Step by Step	
	Individual phone configuration
	Adjusting audio settings
	Adjusting the receiving volume during a call
+ or -	You are conducting a call. Raise or lower the volume. Keep pressing the keys until the desired tone is set.
	Adjusting the ring volume
+ or -	Press one of the keys shown in idle mode.
1 ب	Press the key shown.
+ or -	Raise or lower the volume. Keep pressing the key until the desired volume is set.
	Adjusting the ring tone
+ or -	Press one of the keys shown in idle mode.
	Press the key shown.
+ or -	To adjust the ring tone: Keep pressing the keys until the desired tone is set.



Testing the phone

Phone functions, testing

You can test your phone's functionality.

The phone is in idle mode \rightarrow Page 13.

Enter the code.

If everything is functioning correctly:

- all LEDs on the phone light up and
- the ring tone is audible.

Fixing problems

Contact partner in the case of problems

Contact your service personnel if a fault persists for more than five minutes, for example.

Troubleshooting

Pressed key does not respond

Check if the key is stuck.

Telephone does not ring

Check whether the "Do not disturb" function is activated on your telephone. When you lift the handset, you will hear a special tone. If so, deactivate it \rightarrow Page 43.

You cannot dial an external number

Check whether your telephone is locked. When you lift the handset, you will hear a special tone. If so, unlock your phone \rightarrow Page 46.

To correct any other problems

First contact the relevant service personnel. If the service personnel are unable to correct the problem, they must contact Customer Service.

Caring for your telephone

- Never allow the telephone to come into contact with coloring, oily or aggressive agents.
- Always use a damp or antistatic cloth to clean the telephone. Never use a dry cloth.
- If the telephone is very dirty, clean it with a diluted neutral cleaner containing surfactants, such as a dish detergent. Afterwards remove all traces of the cleaner with a damp cloth (using water only).
- Never use aggressive or alcohol-based cleansers on plastic parts. The use of scouring agents is also forbidden.

Index

A

2
1
2
9
2
2
4
1
4
2
7

В

Busy override	40, 44
	,

С

Call

accepting	15
accepting from the answering	
machine	29
accepting, group	61
answering	15
distributing	62
entrance phone	
forwarding	22
parking	35
pickup, directed	27
rejecting	19, 28
retrieving from park	34, 35
transferring	21
Call charge assignment	
Call forwarding	22
MSN in CO	25
Call volume	15, 64
Call waiting	
accepting	
allowing	
preventing	
Call waiting (camp-on)	
tone off	

Call waiting on/off	.34
Call waiting tone on/off	.34
Callback	.26
Caller ID suppression	.44
Calling a second party	.20
Calls	
recording	. 38
Calls in queue	. 62
Caring for your telephone	. 66
CE marking	2
Central telephone lock	. 47
Change number	. 52
Changed phone	. 52
Cleaning your phone	. 66
Conference	. 20
Connection setup	
automatic	. 32
Connection setup, automatic	. 32
Consultation	. 20
Control relays	. 58

D

-	
Details, fax	52
Dialing	
internal/external calls	17
on-hook dialing	17
with DDS keys	
with speed dialing	
with the dialing aid	
Dialing internal calls	17
Dialing numbers	
dialing the last number	
using redial	
Direct inward system access (DISA)	55
DISA	55
Discreet calling	31
Distributing calls	62
Do not disturb	
Door release	

Е

Entrance telephone	
External code	

Index

F

•	
Fax details	52
Forwarding	
MSN in CO	25
multiple subscriber number (MSN)	25
Forwarding key	23
Forwarding MSN in CO	25
Function keys	11
Functions	
activating/deactivating for another telephone .	54
resetting	53
using from the outside	55
Functions, activating	13

G

General information
Group call 60

H

Handsfree answerback2	7
Hotline	2
Hotline delayed	2
Hunt group60	0

I

Important information	
Information2	

L

LED display	
direct station selection keys	12
function keys	12
Line seizure, automatic	17
Location of the telephone	3
Locking all phones	47
Locking/unlocking	46

Μ

Mailbox	51
Making external calls	
Making mobile calls	
Making trunk calls	17
Malfunctions	66

Message

answering	51
deleting/displaying	50
receiving	51
sending	50
Move function	52
Move with phone	52
Multiple subscriber number (MSN)	
forwarding	25

Ν

Night answer 4	1
----------------	---

0

Open listening	16
Opening a door	
with a code	
Operating principle	13
Operational elements	

Ρ

Parking a call	35
Personal identification number	48
Phone	
caring for	66
cleaning	66
locking another	47
locking/unlocking centrally	47
operating	13
testing	65
using another like your own	51
Phone functions, testing	65
Phone settings	64
Pickup (call)	.27,61
PIN	48
for a telephone	46
PIN, saving	48
Programming your telephone	64
Project calls	42
Project code, account code	42

R

Radio paging equipment (PSE) Recall	
Receiving volume	
Recording	
Redialing a number	
Relays	
Relocate	
Resetting functions	
Resetting services	
Ring tone	
Ring volume	64
Ringing group	61
Room monitor	

S

Second call	
accepting3	3
Second layer 1	8
Secret busy override	4
Setting your telephone 6	64
Settings 6	64
Shift 1	8
Shift key 1	8
Silent monitor	
no tone	4
Speaker call 3	51
Special dial tone12, 4	3
Speed-dialing	
dialing3	0
saving station speed-dialing3	1
suffix-dialing3	0
system3	0
Station number	
assigning3	
deactivating display4	
suppressing4	
Station speed-dialing3	51
Suffix-dialing	
automatic3	
DTMF tone dialing3	
System speed-dialing	
System-wide cancellation5	3

Т

Tel. data service	56
Telephone	
locking	46
locking/unlocking	
settings	
Telephone test	65
Temporary phone	51
Testing the telephone	65
Text	
answering	51
receiving	51
Text message	
deleting/displaying	50
sending	50
Three-party conference	
Timed reminder	49
Timed reminder, answering	49
Toggle/Connect	
Tone dialing	37
Tone dialing (DTMF dialing)	
Trace call	
Transfer (call)	
Troubleshooting	
Trunk flash	

U

UCD6	62
User support	8

V

Variable call forwarding22	
Volume	
keys11	

W

Work time		62
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Overview of functions and codes

The following table lists all available functions. If configured (contact your service personnel), you can activate functions by entering a code or pressing a function key.

Functions		Operating steps
Accept call	directed	Sjkl Swxyz internal
	group	
Accept call on hold	b	🗡 🗶 🕞 🖓 trunk no.
Adjust ring tone		(or) 🔁 = b c or
Answer call		<i>`</i> ~
Answer page		
Assign station num	nber	🗡 🗶 🕂 🖬 🕅 💾 MSN 👖 external
Associated dialing		🗲 🗶 🕞 🖓 internal 🞵 🥐 stn no.
Associated service)	🗡 🗶 🖁 tuv 🖼 def 🙌 internal 🙌 code
Busy override		Stn busy 🚥 "Consult" 🗶 🖬 🖓 🗛
Call charge assign	ment/account code	★ ★ 6mm 0 + project code (if nec. #)
		external
Call forwarding	on	* [니] 내 🦉 stn no. 🥤
		*1 🖬 📲 stn no. 🎵
		🗶 🗀 🖪 🚛 stn no. 🞵
	off	
	CFNR on	🗶 🕂 ghi 🕬 👷 Sjkl 🚺 stn no. 🎵 🚗
	CFNR off	# 4 ghi 9wxyz 5 jk1 J 🗢
	in the carrier network on	* 6mm 4ghi L
		🗶 🕞 🕅 🖁 🕹 🕅 external 🞵
		🗶 🕞 🖌 🖌 🕹 🕹 🕹 🕹 🕹 🕹 🕹 🕹 Karnal 🖵
	in the carrier network off	
		# Gmno 4 ghi 3 def

Functions		Operating steps
Call park		Consult" ★ Sjk1 Gmm (□ + Swxy2)
	unpark	★ # 5jk1 Gmno (□+9wxy3)
Call waiting		internal J stn busy, wait 5 s
Callback	save	"Callback"
	delete	
	answer (call)	~
Change call volum	e	+ or -
Change number		H Gwxyz Hghill Gwxyz R own stn no.
Conference	start	✓ U stn no. ■■ "Consult" stn no. U/// "Consult" ★ Bdef
	party does not answer, proceed with 1st call	(1× or 2x) '''''''''''''''''''''''''''''''''''
	add party (max. five)	
	leave conference	~
	end conference	"Consult" # 3def
	remove ISDN central office party from conference	"Consult" 🗶 Hghi Swxyz 1 ட
Consultation		Consult" 🛃 stn no.
	end, resume 1st call	$(1 \times \text{ or } 2 \times)$ "Consult"
	Toggle/Connect	
	start three-party conference	
	connect caller	
Control Relay	on	★ 9wxy2 □ + 1 ∟ 4 ghi
	off	(#)9wxy2□+ 1∟\4ghi
Data I/O Service		🗶 🕂 ghi 🕬 🕂 ghi 🚺 code
Direct Answer		<i>`</i> ~
Discreet calling		X Swxyg 4 ghi 5 jkl M internal

Functions		Operating steps
Do not disturb	on	
	off	
Door opener	entrance phone call	👉 or after 30 s 🌽 💾 internal
	open door	"Consult" 🗶 🕞 📶 💾 internal
	enable with ring	
	enable w/o ring	
	lock	
DTMF suffix dialing	g/tone dialing	Consult" 🗶 Sjkl Bdef
End call		r elease"
Group call	leave	
	rejoin	
Hotline		~
Make calls		🔑 🔥 stn no.
Message	send	
	delete (sent)	
	call sender	
		"Mailbox"
	delete (received)	
Microphone	deactivate	Service "Microphone"
	activate	🗨 🖂 "Microphone"
Night answer	temporary - on	🗶 🕂 ghi 🕂 ghi 📑 internal
	standard - on	[★]4ghi] + J
	off	\#\4ghi\4ghi j

Functions		Operating steps
Phone	lock	
	unlock	
	central lock	🗶 Swxy3 (4 ghi 3 def) 🔥 internal 🗶
	central unlock	🗙 🖳 🕂 🕹 🕹 🕹 🕹 🕹 🕹 🕹 🕹
Phone test		🗙 Swxyz 4 ghi 🗆 +
Record call		Consult" 🗶 Hghi Swxyz 3def
Redial		"Redial"
Reject calls		"Release"
Reset services		
Ringing group	on	🗙 🖪 tuv 🛯 🖬 internal 🎵
	off	
Room Monitor	on	
Wornton	off	~
	monitor	internal
Save PIN		🗙 🖳 🖓 old code 💾 2x new code
Second call	end 1st call, accept 2nd call	~ ∕~
	Call waiting	"Consult" 🗶 Sjki Sjki
	end, resume first call	(1x or 2x)"Consult"
	prevent automatic camp-on	
	allow automatic camp-on	
	camp-on tone on	
	camp-on tone off	
Silent monitor		* * 9wxy2 4 ghi 4 ghi
Speaker call		* Btuv D+ internal

Functions		Operating steps
Speed dial	system, dial	
		🖌 🗶 📭 🖬 (000999)
	station, dial	"Speed Dial" (*0*9)
		or → → ¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬
	station, save	
Suppress call ID	on	
	off	
Tel. data service		Consult" 🗶 Hghi Zabc
Timed reminder	save	🗶 🕂 🖬 🖬 (time e.g.: 0905)
	delete reminder	
	Answer timed reminder	イー
Trace call		🗨 🎟 "Consult" 🗶 🛚 tuv 🕂 ghi
Transfer call		Consult" stn no. 🖚
Cull	after a speaker call announcement in a group	Consult" 🗶 🗷 uv 🗆 + 📑 group 🎵 🖍
Trunk flash		
UCD	Log on at the beginning of a shift	
	Log off at the beginning of a shift	
	Log off work	
	Log on work	
	Work time on	(≁ or <) ★ 4ghi □ + ∃def ∫
	Work time off	# 4 ghi 0 + 3 def j
	Night answer on	(★ 4ghi □ + 4ghi ★ ∫
	Night answer off	₩4 ghi □+4 ghi ∫ ⁽)
Use mailbox		
		or J III "Mailbox"
Use phone like you	ır own	× Sjkl + Btuv internal code

Important telephone numbers

For problems:

For questions regarding sales:

Upon delivery of the equipment, please enter telephone numbers!

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