# Octopus F100/200/400/650 Octopus F IP-Netpackage Octophon F615 TDM

# **Operating Instructions**



### Important information



Never open the telephone or a key module. Should you encounter any problems, contact the responsible service personnel.

Use only original accessories. The use of other accessories may be hazardous and will render the warranty, extended manufacturer's liability and the CE marking invalid.

### **Trademarks**



The device conforms to the EU directive 1999/5/EC as attested by the CE marking.



All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

Proper disposal and separate collection of your old appliance will help prevent potential damage to the environment and human health. It is a prerequisite for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service, the shop where you purchased the product or your sales representative.

The statements quoted above are only fully valid for equipment which is installed and sold in the countries of the European Union and is covered by the directive 2002/96/EC. Countries outside the European Union may impose other regulations regarding the disposal of electrical and electronic equipment.

### Location of the telephone

- The telephone should be operated in a controlled environment with an ambient temperature between 5°C and 40°C.
- To ensure good speakerphone quality, the area in front of the microphone (front right) should be kept clear.
   The optimum speakerphone distance is 50 cm.
- Do not install the telephone in a room where large quantities of dust accumulate; this can considerably reduce the service life of the telephone.
- Do not expose the telephone to direct sunlight or any other source of heat, as this is liable to damage the electronic components and the plastic casing.
- Do not operate the telephone in damp environments, such as bathrooms.

### **Documentation**

These operating instructions can be found on CD-ROM (ask the service personnel) in HTML and PDF format.

To view or print the operating manual in PDF format, you need a computer on which the free Adobe Acrobat Reader program is installed.

To view the operating manual in HTML format, you need a computer with a Web browser, for example, Microsoft Internet Explorer.

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### General information

### About this manual

This document contains general descriptions of the technical options, which may not always be available in individual cases. The respective features must therefore be individually defined in the terms of the contract.

If a particular function on your phone is not available to you, this may be due to one of the following reasons:

- The function is not configured for you or your telephone. Please contact your system support representative.
- Your communications platform does not feature this function. Please contact your service personnel for information on how to upgrade.

This user guide is intended to help you familiarize yourself with Octophon and all of its functions. It contains important information on the safe and proper operation of your Octophon phone. These instructions should be strictly complied with to avoid operating errors and ensure optimum use of your multifunctional telephone.

These instructions should be read and followed by every person installing, operating or programming an Octophon phone.



For your own protection, please read the section dealing with safety in detail. Follow the safety instructions carefully in order to avoid endangering yourself or other persons and to prevent damage to the unit.

This user guide is designed to be simple and easy to understand, providing clear step-bystep instructions for operating your Octophon phone.

Administrative tasks are dealt with in a separate manual. The Quick Reference Guide contains quick and reliable explanations of frequently used functions.

### **Service**



The Telekom Service can only help you if you experience problems or defects with the phone.

Should you have any questions regarding operation, your specialist retailer or network administrator will gladly help you.

For queries regarding connection of the telephone, please contact your network provider

If you experience problems or defects with the phone, please dial the service number for your country.

#### Intended use

The Octophon phone was developed as a device for speech transmission and should be placed on the desk or mounted on the wall. Any other use is regarded as unauthorized.

### Telephone type

The phone name data can be found on the name plate on the base of the device; The exact product name and serial number are specified here.

Specific details concerning your communications platform can be obtained from your service technician.

Please have this information ready when you contact our service department regarding faults or problems with the product.

### Speakerphone quality and display legibility

- To ensure good speakerphone quality, the area in front of the microphone (front right) should be kept clear. The optimum speakerphone distance is 50 cm.
- Proceed as follows to optimize display legibility:
  - Turn the phone to tilt the display to ensure you have a frontal view of the display while eliminating light reflexes.
  - Adjust the contrast as required → Page 110.

### Multi-line telephone, executive/secretary functions

Your Octophon F615 TDM is a "multi-line telephone". This means that your service personnel can configure multiple lines on your phone, which is not the case with single-line phones. Each line is assigned an individual phone number which you can use to make and receive calls.

The programmable sensor keys function as line keys on multi-line phones → Page 91.

When using a multi-line phone to make and receive calls, certain particulars must be taken into account → Page 92 ff.

The executive-secretary configuration is a special case. This is a multi-line telephone with special features (e.g., "Ring Transfer" and "Accept call"), configured especially for executive/ secretary use → Page 90 ff.

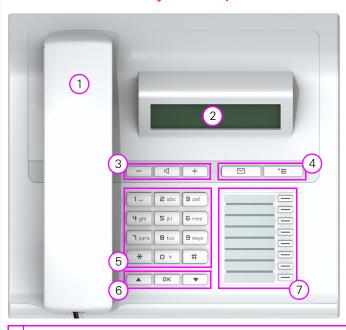
#### Team functions

To increase the efficiency of telephony, your service personnel can configure various Team functions such as pickup groups, hunt groups, and call distribution groups.

### Getting to know your Octophon phone

The following sections describe the most frequently used operating elements and the displays on your phone.

### The user interface of your Octophon F615 TDM



- 1 You can make and receive calls as normal using the **handset**.
- 2 The **display** permits intuitive operation of the phone  $\rightarrow$  Page 17.
- 5 **Audio keys** are also available, allowing you to optimally configure the audio features on your telephone → Page 14.
- 5 The **keypad** is provided for input of phone numbers/codes.
- 6 You operate the → Page 14 telephone with the **navigation keys**.
- The **programmable sensor keys**can be assigned with functions (e. g. Disconnect) → Page 59.

#### **Properties of your Octophon F615 TDM**

Display type	LCD, 24 x 2 characters
Full-duplex speakerphone function	✓
Wall mounting	✓

### key module for Octophon F615

The key module is a key module attached to the side of the phone that provides an additional 18 illuminated, programmable sensor keys.

Like keys on the phone, these keys can be programmed and used according to your needs → Page 15.



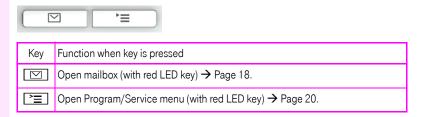
You can only attach one key module to your Octophon F615 TDM.

### **Keys**

### **Audio keys**

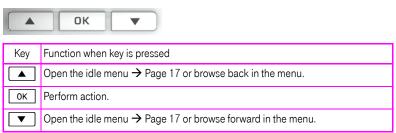


### Mailbox key and Menu key



### **Navigation keys**

These are used to manage most of your phone's functions and display.



### Programmable function keys

Your Octophon F615 TDM has eight illuminated keys to which you can assign functions or numbers.



Increase the number of programmable function keys by connecting a key module → Page 13.



Depending on how they are programmed, you can use the keys as:

- Function keys → Page 59
- Repdial/Direct station selection key → Page 64

Each key can be programmed with one function.



The configuration of direct station selection keys must be activated by your service personnel.

Direct station selection keys can be assigned an internal number from the Octopus F900 network.

Press the key briefly to activate the programmed function or dial the stored number.

Hold the key to open the key programming menu  $\rightarrow$  Page 59.

Your Octophon is delivered with label strips. Write functions or names in the white fields on the label strips.

The status of a function is shown by the LED on the corresponding function key.

#### Meaning of LED displays on function keys

LED		Meaning of function key
	Off	The function is deactivated.
\\\\/	Flashing <sup>[1]</sup>	The function is in use.
	On	The function is activated.

[1] In this manual, flashing sensor keys are identified by this icon, regardless of the flashing interval. The flashing interval represents different statuses, which are described in detail in the corresponding sections of the manual.



The programmable sensor keys on multi-line phones function as trunk keys → Page 91.

### **Keypad**

In cases where text input is possible, you can use the keypad to input text, punctuation and special characters in addition to the digits 0 to 9 and the hash and asterisk symbols. To do this, press the numerical keys repeatedly.

Example: To enter the letter "h", press the number 4 ghi key on the keypad twice.



To enter a digit in an alphanumerical input field, hold down the relevant key.

Alphabetic labeling of dial keys is also useful when entering vanity numbers (letters associated with the phone number's digits as indicated on the telephone spell a name, e.g. 0700 - PATTERN = 0700 - 7288376).

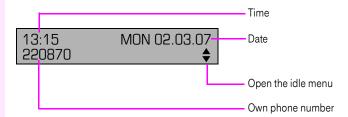
### **Display**

Your Octophon F615 TDM comes with a black-and-white LCD display. Adjust the contrast to suit your needs → Page 110.

#### Idle mode

Your phone is in idle mode when there are no calls taking place or settings being made.

Example:



#### Idle menu

When in idle mode, press a key on the 3-way navigator → Page 14 to display the idle menu. You can call up various functions here. The idle menu includes selected functions from the Program/Service menu → Page 20.

The idle menu may contain the following entries:

- Caller list
- Forwarding on
- Lock phone
- Do not disturb on<sup>[1]</sup>
- Advisory msg. on
- · Ringer cutoff on
- Send message
- View sent message<sup>[2]</sup>
- View callbacks<sup>[3]</sup>
- Phonebook
- HF answerback on
- Suppress call ID
- Call waiting tone off
- DISA intern

<sup>[1]</sup> Must be activated by service personnel.

<sup>[2]</sup> Only appears when there are messages that the recipient has not yet viewed

Only appears if callback requests are saved

### **Mailbox**

Depending on the type and configuration of your communications platform (contact the relevant service personnel), messages from services, such as IVM are displayed in this application in addition to messages received.

### Messages

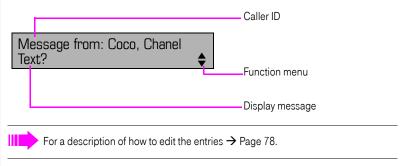
You can send short text messages to individual internal stations or groups.

In idle mode (→ Page 17) the following signals alert you to the presence of new messages:

- ■ key LED lights up
- Display "Messages received".

Press the mailbox key .

Example:



#### Voicemail

If your telephone is connected to a voicemail system (such as Entry Voice Mail), the Mailbox key will also light up to alert you to any messages that have arrived.

An appropriate message also appears on the display (for instance, in Entry Voice Mail: "X new messages").

To play back your voicemail, follow the instructions on the display.

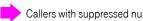
### Caller list

If you are unable to accept an external or internal call, the call attempt is stored in the caller list.

Answered calls can also be saved (contact your service personnel).

Your telephone stores up to ten calls in chronological order. Each call is assigned a time stamp. The most recent entry not yet answered in the list is displayed first. Multiple calls from the same caller do not automatically generate new entries in the caller list. Instead, only the most recent time stamp for this caller is updated and its number incremented.

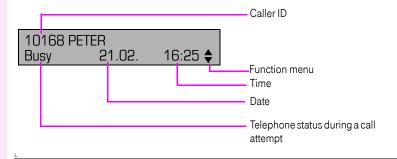
The caller list is automatically displayed  $\rightarrow$  Page 17 in the idle menu  $\rightarrow$  Page 39.



Callers with suppressed numbers cannot be saved in the call log.

Information is displayed regarding the caller and the time at which the call was placed.

#### Example:





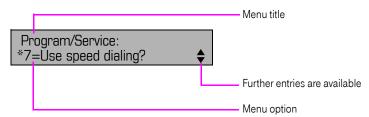
For a description of how to edit the call logs  $\rightarrow$  Page 39.

### Program/Service menu

Use the Emmenu key to reach the Program/Service menu for your communication system.

The menu key LED remains red as long as you are in this menu.

Example:



A double arrow next to an entry indicates the availability of additional options for this entry. The menu structure comprises several levels. The first line in this structure shows the menu currently selected while the second line shows an option from this menu.

### **Basic functions**



Please read the introductory chapter "Getting to know your Octophon F615 phone" → Page 12 carefully before performing any of the steps described here on your phone.

### Answering a call

Special default ring signaling is set for your telephone:

- When you receive an internal call, your telephone rings once every four seconds (single-tone sequence).
- When you receive an external call, your telephone rings twice in rapid succession every four seconds (dual-tone sequence).
- When you receive a call from the entrance telephone, your telephone rings three times in rapid succession every four seconds (triple-tone sequence).
- If a call is waiting, you hear a short tone (beep) every six seconds.



Your service personnel can adjust the ring cadence for external and internal calls for you. In other words, different ring cadences can be set for different internal callers.

The number or the name of the caller appears on the display.

### Answering a call via the handset

The phone is ringing. The caller appears on the screen.



Lift the handset.



Raise or lower the volume. Keep pressing the key until the desired volume is set.

# Answering a call via the loudspeaker (speakerphone mode)

#### Suggestions for using speakerphone mode:

- Tell the other party that you are using speakerphone mode.
- The speakerphone works bests at a low receiving volume.
- The ideal distance between the user and the telephone set in speakerphone mode is about 50 cm (approx. 20 inches).

The phone rings. The caller appears on the screen.

□())

Press the key shown. The LED lights up.

if nec. + or -

Raise or lower the volume. Keep pressing the key until the desired volume is set.

#### **Ending a call**

□())

Press the key shown. The LED goes out.

### Switching to speakerphone mode

Prerequisite: You are conducting a call via the handset.

(D)

Hold down the key and replace the handset. Then release the key.

if nec. 🛨 or 🖃

Set the call volume. Keep pressing the key until the desired volume is set.

#### U.S. mode

If the country setting is set to U.S. (ask the service personnel), you do not have to hold down the loudspeaker key when replacing the hand-set to switch to speakerphone mode.

□())

Press the key shown.



Replace the handset. Proceed with your call.

if nec. 🛨 or 🗀

Set the call volume. Keep pressing the key until the desired volume is set.

### Switching to the handset

Prerequisite: You are engaged in a call in speakerphone mode.



Lift the handset. Proceed with your call.

### Open listening in the room during a call

You can let other people in the room join in on the call. Let the other party know that you have turned on the speaker.

Prerequisite: You are conducting a call via the handset.

#### **Activating**

((<u>□</u>

Press the key shown. The LED lights up.

#### **Deactivating**

**□**())

Press the key shown. The LED goes out.

### Making calls

### Off-hook dialing



Lift the handset.



Internal calls: Enter the station number.

External calls: Enter the external code and the station number.

#### The called party does not answer or is busy:



Replace the handset.

### **On-hook dialing**



internal: Enter the station number.

External calls: Enter the external code and the station number.



Your system may also be programmed so that you have to press the Internal key before you dial an internal number. To call an external party, you have to enter an external code before dialing the party's telephone number (Prime Line is not active; contact your service personnel).

#### The other party answers with speaker:



Lift the handset.

or On-hook dialing: Speakerphone mode.

#### The called party does not answer or is busy:

**(**)

Press the key shown. The LED goes out.

### Dialing with DDS keys

**Prerequisite:** You have saved a number on a DDS key → Page 64.



Press the key with a saved number.

If the number is saved on the second layer, press the shift key first.



You can press the DDS key during a call and automatically initiate a callback → Page 27.

### Redialing a number

The last three external telephone numbers dialed are stored automatically.



If this feature is configured (contact your service personnel), account codes entered are also saved → Page 68.

You can redial them simply by pressing a key.

Displaying and dialing saved station numbers

Prerequisite: The "Redial" key is configured.

Press the "Redial" key to dial the last number dialed.

Press the key twice to dial the next to the last number dialed.

Press the key three times to dial the third-to-the-last number dialed.

or

Next?

Keep confirming until the phone number you want appears.

Call?

Select and confirm the option shown.

### **Ending a call**

□())

Press the lit key.

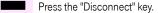


Replace the handset.

### Reject calls

You can reject calls which you do not wish to take. The call is then signaled at another definable telephone (contact your service personnel).

**Prerequisite:** The "Disconnect" key is configured. The phone rings. The caller appears on the screen.



If a call cannot be rejected, your telephone will continue to ring. The message "currently not possible" is displayed (e. g. in the case of recalls).

### Turning the microphone on and off

To prevent the other party from listening in while you consult with someone in your office, you can temporarily switch off the handset microphone or the handsfree microphone. You can also switch on the handsfree microphone to answer an announcement via the telephone speaker (speaker call.  $\rightarrow$  Page 35).

**Prerequisite:** A connection is set up, the microphone is activated. The "Microphone" key is configured

Press the "Microphone" key. The microphone is deactivated.

or

Press the illuminated "Microphone" key. The microphone is activated.

# Step by Step Calling a second party (consultation) You can call a second party while a call is in progress. The first party is placed on hold. Consult? Confirm the option shown. Call the second party. Return to the first party: Return to held call? Confirm, or Quit and return? select and confirm the option shown Switching to the held party (alternating) Alternate? Select and confirm the option shown. Combine the calling parties into a three-party conference Conference? Select and confirm the option shown. Allowing call partners to continue a conference after you exit Leave conference? Select and confirm the option shown. For more information on conferences, see → Page 51.

# **Basic functions Step by Step** Transferring a call If the person you are speaking to wants to talk to another colleague of yours, you can transfer the call that colleague. Consult? Confirm the option shown. Enter the number of the party to which you want to transfer the call. Announce the call, if necessary. Replace the handset. or Select and confirm the option shown<sup>1</sup>. Transfer?

### Step by Step **Call forwarding** Using variable call forwarding You can immediately forward internal or external calls to different internal or external telephones (destinations). (External destinations require special configuration in the system.) When call forwarding is active, a special dial tone sounds when you lift the handset. If DID DTMF is active (contact your service personnel), you can also forward calls to this destination. Destinations: Fax = 870, DID = 871, Fax-DID = 872. If you are a call forwarding destination, your display will show the number or the name of the originator on the upper line and that of the caller on the lower line. Special features must be taken into consideration if your telephone operates with IP-Netpackage (system networking via PC network) → Page 105! If configured: Press the "Call forwarding" key. or Open the idle menu > Page 17. Forwarding on? Select and confirm the option shown. 1=all calls? Confirm. or 2=external calls only? select and confirm the option shown, or 3=internal calls only? select and confirm the option shown Į. Enter the destination number. Save? Confirm the option shown. **Deactivating call forwarding -**Press the key. or Forwarding off Select and confirm the option shown.

### Step by Step Using call forwarding no reply (CFNR) Calls that are not answered after three rings (=default, can be adjusted by service personnel) or that are received while another call is ongoing can be automatically forwarded to a specified telephone. **>** Press the key shown. \*495=CFNR on? Select and confirm the option shown. Enter the destination number. Enter the internal station number for internal destinations Enter the external code and the external station number for external destinations Save? Confirm the option shown. Deactivating call forwarding no reply **>** Press the key shown. #495=CFNR off? Select and confirm the option shown. Delete? Confirm the option shown. or End Select and confirm to deactivate but not delete the forwarding destination. If CFNR is activated "CFNR to: ..." appears briefly on the display after you hang up.

# Step by Step Call forwarding in the carrier network and forwarding multiple subscriber numbers (MSN) If this function has been configured (contact your service personnel), you can forward calls to your assigned multiple subscriber number (MSN) (DID number) directly within the carrier network. For example, you can forward your phone line to your home phone after business hours. **|** Press the key shown. Trunk forwarding on? Select and confirm the option shown. 1=immediately? Select and confirm the required type of call forwarding or 2=unanswered calls? select and confirm the option shown or 3= on busy? select and confirm the option shown Enter your DID number. Enter the destination number (without the external code). Save? Confirm the option shown. **Deactivating call forwarding** Trunk forwarding off? Select and confirm the option shown. Confirm the displayed call forwarding type. Enter your DID number.

### Using callback

You can request a callback if the internal station called is busy or if nobody answers. This also applies for external calls via ISDN exchanges. This feature saves you from having to make repeated attempts to reach the user.

You receive a callback

- When the other party is no longer busy,
- When the user who did not answer has conducted another call.



When configured (contact your service personnel), all callback requests are automatically deleted over night.

### Storing a callback

**Prerequisite:** You have reached a busy line or no one answers.

Confirm the option shown.

### Accepting a callback

**Prerequisite:** A callback was saved. Your telephone rings and "Callback: ..." appears on the display.



Lift the handset.

or

Press the key shown. The LED lights up.

or

Answer?

Callback?

Select and confirm the option shown.

You hear a ring tone.

# Step by Step Viewing and deleting a stored callback Open the idle menu → Page 17. View callbacks? Select and confirm the option shown<sup>1</sup>. Display next? Select and confirm to display additional entries. **Deleting a displayed entry** Delete? Confirm the option shown. **Ending retrieval** End? Select and confirm the option shown. or **|** Press the key shown. The LED goes out. □()) Press the key shown. The LED goes out.

# **Step by Step Enhanced phone functions Answering calls** Accepting a specific call for your colleague You hear another telephone ring. **|** Press the key shown. more functions?♦ Select and confirm the option shown. \*59=Accept, directed? Select and confirm the option shown<sup>1</sup>. if nec. Next? Select and confirm until the name/number of the required subscriber is displayed. Accept call? Confirm the option shown. or If you know the number of the telephone that is ringing, enter it directly.

[1] "Differing display view in a Octopus F900 environment" → Page 114

# Step by Step Using the speakerphone A colleague addresses you directly over the speaker with a speaker call. You hear a tone before the announcement. The other party's name or station number appears on the screen. You can conduct the call with the handset or in speakerphone mode. Lift the handset and answer the call. or Microphone on? Press the "OK" key to confirm your selection and answer the call. If handsfree answerback is enabled (see below), you do not need to switch on the microphone - you can answer directly. You can answer immediately in speakerphone mode. If handsfree answerback is disabled (default setting), follow the procedure described above. Placing a speaker call to a colleague → Page 44. **Enabling and disabling handsfree answerback** Open the idle menu → Page 17. HF answerback on? Select and confirm the option shown. or HF answerback off? select and confirm the option shown

# Answering calls from the entrance telephone and opening the door

If an entrance telephone has been programmed, you can use your telephone to speak to someone at the entrance telephone and to activate a door opener.

If you have the proper authorization (contact your service personnel), you can activate the **door opener**, enabling visitors to open the door themselves by entering a 5-digit code (using a DTMF transmitter or the keypad installed).

#### Speaking to visitors via the entrance telephone

Prerequisite: Your telephone rings.



Lift the handset within thirty seconds. You are connected to the entrance telephone immediately.



Lift the handset after more than thirty seconds.



Dial the entrance telephone number.

# Opening the door from your telephone during a call from the entrance telephone

Open door?

Confirm the option shown.

# Opening the door from your telephone without calling the entrance telephone



Press the key shown.

#### \*61=Door opener?

Į.

Select and confirm the option shown.

Dial the entrance telephone number.



Special features must be taken into consideration if your telephone operates with IP-Netpackage (system networking via PC network) → Page 109!

#### Opening the door with a code (at the door)



After ringing the bell, enter the five-digit code (using the keypad or a DTMF transmitter). Depending on how the door opener has been programmed, a doorbell call signal may or may not be forwarded.

# Step by Step **Activating the door opener** Press the key shown. \*89=Door opener on? Select and confirm the option shown. (') Dial the entrance telephone number. Enter the five-digit code. Default code = "00000". or 3=Change password? Select the displayed function and press the "OK" dialog key to change the code. 1=enable with ring? Select and confirm the option shown. or 2=enable without ring? You can also open the door without a doorbell ring. **Deactivating the door opener >**= Press the key shown. #89=Door opener off? Select and confirm the option shown. Accepting a call from an answering machine If an answering machine is connected to your system (ask the responsible technician) and you have programmed the answering machine's internal number on a key → Page 59, you can accept the call from the answering machine. The LED lights up. Press the key shown.

# Step by Step Making calls En-bloc sending/correcting numbers If this feature is configured (contact your service personnel), a connection is not attempted immediately when a station number is entered. This means that you can correct the number if necessary. The station number is only dialed at your specific request. Internal calls: Enter the station number. External calls: Enter the external code and the station number. Dialing entered/displayed numbers Lift the handset. or Dial? Confirm the option shown. **Correcting numbers entered** A station number can only be corrected as it is being entered. Station numbers stored for number redial, for example, cannot be corrected. Delete digit? Select and confirm the option shown. The last digit entered in each case is deleted. Enter the required digit(s). Canceling en-bloc sending Cancel? Select and confirm the option shown. or ((D Press the key shown. The LED goes out.

Step by Step	
	Using the caller list
	Detailed information, as well as a sample display entry are provided on → Page 19.
	Retrieving the caller list
	<b>Prerequisite:</b> Service personnel has set up a caller list for your telephone.
▼	Open the idle menu → Page 17.
Caller list?	Confirm <sup>1</sup> .
	The latest entry is displayed, see the example on → Page 19.
Next?	To view other calls, confirm each subsequent display.
	Ending retrieval
Back?	Select and confirm the option shown.
or >≡ or □	Press the key shown. The LED goes out.  Press the key shown. The LED goes out.
	Displaying the call time
When?	Prerequisite: You have retrieved the caller list and the selected call is displayed → Page 19. Select and confirm the option shown.
	Dialing a station number from the caller list
Call?	Prerequisite: You have retrieved the caller list and the selected call is displayed. Select and confirm the option shown.
	The caller is automatically deleted from the caller list when a connection is finally set up.
	Removing an entry from the caller list
	<b>Prerequisite:</b> You have retrieved the caller list and the selected call is displayed.
Delete?	Confirm the option shown.
	Committee opaon shown.

[1] "Differing display view in a Octopus F900 environment"  $\rightarrow$  Page 114

Step by Step	
	Dialing a number from the internal directory
	The internal directory contains all station numbers and system speed-dial numbers assigned to a name. Contact your service personnel to find out if one was configured for your system.
	<b>Prerequisite:</b> Names have been assigned to the station numbers stored in the system.
<b>*</b>	Lift the handset.
or □□))	Press the key shown. The LED lights up.
Phonebook?	Confirm the option shown.
if nec.	If several directories have been configured:
1=internal calls?	Confirm the option shown.
	The first entry is displayed on the screen.
+ or -	Scroll to next or previous entry.
or	
Scroll forward?	select and confirm the option shown,
or	
Scroll back?	select and confirm the option shown
or	
15	Enter the name you want to find, or just the first few letters, using the alphanumeric keypad → Page 16.
if nec.	
Delete letter?	Select and confirm each letter to be deleted. The last letter entered is deleted. If all letters are deleted, the first entry in the directory will be displayed again.
if nec.	
Delete line?	Select and confirm the option shown. All entered letters are deleted, and the first entry in the internal directory is displayed again.
	The entry you wish to dial appears on the screen
Call?	Select and confirm the option shown.

# Step by Step Using the LDAP directory If configured (ask your service personnel), you can search for directory data in the LDAP database and dial the number of any subscriber you find there. Prerequisite: The LDAP search feature has been configured in the system. Lift the handset. or Press the key shown. The LED lights up. Phonebook Confirm the option shown. if nec. If several directories have been configured: 2=LDAP? Select and confirm the option shown. Enter the name you wish to search for using the keypad (max. 16 characters) → Page 16. You can enter an incomplete name, e.g. "mei" for "Meier". If configured (ask your service personnel), you can also search for surname and first name. To separate surname and first name by a space, enter "0". You can enter incomplete names, e.g. "mei p" for "Meier Peter". if nec. Delete letter? Select and confirm each letter to be deleted. The last letter entered is deleted. In large databases, the results of the search may be incomplete if too few characters are entered → Page 42. Search? Confirm the option shown. The name is searched for. This may take a few seconds.

Step by Step	
	The result is displayed
Call?	If only one name is found, it is displayed. Confirm the option shown.
	If several names are found (max. 50), the first name is displayed.
+ or -	Scroll to next or previous entry,
or	
Scroll forward?	confirm,
or	
Scroll back?	select and confirm the option shown
Call?	Select and confirm the option shown.
	If no name is found
	If your search does not yield any name corresponding to your query, you can extend the range of the search, e.g. by deleting characters.
Modify search?	Select and confirm the option shown. For further procedure, see above.
	If too many names are found
	If more than the maximum of 50 names are found corresponding to your query, only an incomplete list of results can be displayed.
	You can view these results, select any of the names, or change the search string (e.g. narrow the search by entering more characters).
	In this case it is advisable to narrow down the search so that all corresponding names can be displayed.
Display results?	Confirm, to view the incomplete list. For further procedure, see above.
or	Narrow the search down.
Modify search?	Select and confirm, in order to change the search string. For further procedure, see above.

# Step by Step Making calls using system speed-dial numbers Prerequisite: You know the system speed-dial numbers (consult your service personnel). **>**= Press the key shown. \*7=Use speed dialing? Select and confirm the option shown<sup>1</sup>. Enter a three-digit speed-dial number. if nec. **Suffix-dialing** If necessary, you can suffix-dial additional digits (for example, the user's extension) at the end of the saved station number. If this feature is configured, a suffix is automatically dialed (for example, "0" for the exchange) if no entries are made within 4 or 5 seconds. Dialing with speed-dial keys **Prerequisite**: You have configured speed-dial keys → Page 43. **^** Press the key shown. Select and confirm the option shown<sup>[]</sup>. \*7=Use speed dialing? <del>\*</del> Press the key shown. 74 Press the required speed-dial key. Configure a speed-dial key You can program the keys \( \bigcup + \right] to \( \bigcup\_{wxyz} \) with ten frequently used phone numbers. Press the key shown. Select and confirm the option shown! \*92=Change speed dial? Modify? Confirm the option shown. \* Press the key shown. Press the required speed-dial key. If the key is already in use, the programmed phone number appears on the screen. Changing the Confirm the option shown.

[1] "Differing display view in a Octopus F900 environment" → Page 114



#### Talking to your colleague with discreet calling

If this function has been configured (ask your service personnel), you can join an ongoing call conducted by an internal user at a system telephone with display.

You can listen in unnoticed and speak to the internal user without being overheard by the other party (discreet calling).



Lift the handset.



Enter the code.



Enter your internal station number.



Your service personnel can protect your telephone against discreet calling.

#### Automatic connection setup (hotline)

If this function is configured (contact your service personnel), the system automatically sets up a connection to a preset internal or external destination.



Lift the handset.

Depending on the setting, the connection is either set up immediately or only after a preset period of time (hotline after a timeout).

#### Reserving a trunk

If configured (ask your service personnel), you can reserve an occupied trunk for yourself.

When the line is free, you receive a call and a note on the display.

Prerequisite: "Currently busy" appears on the display.

Reserve trunk

Confirm.

#### Reserved line is free:



Your telephone rings and the display shows "Trunk is free". Lift the handset. You will hear the dial tone.

Enter the external phone number.



# Step by Step Assigning a station number If this function has been configured (contact your service personnel), you can selectively assign a specific number (DID number) to your telephone before making an external call. The assigned number then appears on the called party's display. **>** Press the key shown. \*41=Assign number? Select and confirm the option shown. Enter the DID number you wish to use. Dial the external number. Associated dialing/dialing aid If this function has been configured (contact your service personnel). you can use a dialing aid to dial numbers and set up calls for your telephone. The operating procedure depends on whether the dialing aid is connected to the $S_0$ bus or the a/b (T/R) port. You can also use your system telephone as a dialing aid for other telephones. Dialing aid on the S0 bus On the PC, select a destination and start dialing. The speaker on your telephone is switched on. Lift the handset when the other party answers. Dialing aid at the a/b (T/R) port On the PC, select a destination and start dialing. "Lift the handset" appears on the PC screen. Lift the handset. Dialing aid from your telephone for another telephone: **>** Press the key shown. \*67=Associated dialing? Select and confirm the option shown. Enter the internal station number ("Dial for:").

Enter the number you wish to dial.

# During a call

#### Using call waiting (second call)

Callers can still reach you while you are engaged in another call. A signal alerts you to the waiting call.

You can ignore or accept the second call.

When you accept the waiting call, you can either end the first call or place it on hold and resume the call later on.

You can block the second call or the signal tone ( > Page 48).

**Prerequisite:** You are engaged in a phone call and hear a tone (every six seconds).

#### Ending the first call and answering the waiting call:

~

Replace the handset. Your telephone rings.



Answer the second call. Lift the handset.

#### Placing the first call on hold and answering the second call:

#### Accepting call waiting?

Select and confirm the option shown.

You are immediately connected to the second caller. The first party is placed on hold.

#### Ending the second call and resuming the first one

#### Quit and return?

Confirm the option shown.



Replace the handset. "Recall:..." appears on the display.



Lift the handset.

# Step by Step Preventing and allowing call waiting (automatic camp-on) If this function has been configured (ask your service personnel), you can prevent or allow a second call -> Page 47 from being signaled by automatic camp-on during an ongoing call. **|** Press the key shown. #490=Call wait.term.off? Select and confirm the option shown<sup>1</sup>, or \*490=Call wait.term.on? select and confirm the option shown Turning the call waiting tone on and off You can suppress the call waiting tone (every six seconds) for external calls. A one-time special dial tone then alerts you to the waiting call. **Activating** Open the idle menu → Page 17. Call waiting tone off? Select and confirm the option shown. **Deactivating** Open the idle menu → Page 17. Call waiting tone on? Select and confirm the option shown. Saving a number You can save your call partner's station number for subsequent redialing from the caller list $\rightarrow$ Page 39. Prerequisite: You are conducting a call. Save number? Select and confirm the option shown.

"Differing display view in a Octopus F900 environment" → Page 114

#### Parking a call

You can park up to ten calls, either internal, external, or both. Parked calls can be displayed on and picked up from another telephone. This feature is useful if you want to continue a call at another phone.

Prerequisite: You are conducting a call.

**^**=

Press the key shown.

\*56=Park call?

Select and confirm the option shown.



Enter the number of the park slot (0 - 9) and make a note of it. If the park slot number you entered is not displayed, it is already in use; enter another one.

#### Retrieving a parked call

Prerequisite: One or more calls have been parked. The phone is idle.



Press the key shown.

Retrieve call?

Select and confirm the option shown<sup>1</sup>.



Enter the park slot number you noted earlier.

If the park slot number you enter is not in use, you cannot retrieve the call.



If a parked call is not picked up, after a specific period of time the call is returned to the telephone from where it was parked (recall).

[1] "Differing display view in a Octopus F900 environment" → Page 114

# Step by Step Holding external calls If you have programmed a hold key on your phone → Page 59, you can put external calls on hold. Then all other stations can accept the call on the assigned trunk. Press the "Hold" key. Held on line: 801 The message of the relevant trunk appears (e.g. 801) and note the trunk number. If available, the LED of the assigned trunk key flashes slowly. if nec. or 🖳 Replace the handset or press the key shown. Depending on the configuration, this may be necessary so other members can also pick up the call on hold. Accepting call on hold **Prerequisite:** One or more calls are on hold. The phone is idle. **>** Open the Program/Service menu → Page 20. Retrieve line Select and confirm the option shown. or If the "Retrieve" → Page 59 key is available, press it. Enter the noted trunk number. or If there is a "Line:" key available for the relevant trunk, this flashes slowly. Press the key shown.

Step by Step	
	Conducting a conference
	In a conference call, you can talk to as many as four other parties a the same time. These may be internal or external users.
	You can only add parties to or remove them from a conference if you initiated the conference.
Ħ	Call the first party.
Start conference?	Select and confirm the option shown.
- III	Call the second party. Announce the conference.
Conference?	Select and confirm the option shown.
	A tone sounds every 30 seconds to indicate that a conference is in progress.
	If the second party does not answer
Return to held call?	Confirm the option shown.
	Adding up to five parties to a conference
Add party?	Confirm the option shown.
	Call the new party. Announce the conference.
Conference?	Select and confirm the option shown.
	Viewing the conference parties
View conf parties?	Select and confirm the option shown. The first party is displayed.
Next?	To display other parties, confirm each subsequent display.
Exit list?	To exit the list: Select and confirm the option shown.
	Removing parties from the conference
View conf parties?	Select and confirm the option shown. The first party is displayed.
Next?	Confirm as often as required until the desired party appears.
Remove party?	Select and confirm the option shown.

# **Enhanced phone functions Step by Step** Leaving a conference Leave conference? Select and confirm the option shown. or Replace the handset, if this feature is configured (contact your service personnel). **Ending a conference** End conference? Select and confirm the option shown. or Replace the handset, if this feature is configured (contact your service personnel). Removing the ISDN central office party from the conference Drop last conf. party? Select and confirm the option shown.

#### Activating tone dialing/DTMF suffix-dialing

You can transmit dual-tone multifrequency (DTMF) signals to control devices such as an answering machine or automatic information system.



Press the key shown.

\*53=DTMF dialing?

Select and confirm the option shown.

You can use the keys ☐+ through ☐wxyz, ★ and # to transmit DTMF signals.



Ending the call also deactivates DTMF suffix dialing. Your system may be configured so that you can start DTMF suffix-dialing immediately after setting up a connection.

#### Recording a call

If configured (contact your service personnel for details), you can record an active call.

Prerequisite: You are on a call, the "Recording" key is configured → Page 59.

Press the "Recording" key. The LED lights up.

You and the other party hear an announcement that recording has started and as long as recording is still running, you hear an acoustic signal approx. every 15 seconds.

During recording, it is not possible to add further call parties.

#### **Stopping recording**

Press the "Recording" key which lights up. The LED goes out.

#### Listening to a recording

Playback of the recording depends on the voice recording system used (see the associated user guide).

# Step by Step Transferring a call after a speaker call announcement in a group If this function has been configured (contact your service personnel), you can use a speaker call (announcement, → Page 99) to announce a call in progress to a group of users → Page 44. After a member of the group has accepted the call request, you can transfer the waiting party. Prerequisite: You are conducting a call. Consult? Confirm the option shown. The other party is placed on hold. Press the key shown. \*80=Speaker call? Select and confirm the option shown. Enter the group's station number. Announce the call. When a member of the group accepts the call → Page 35, you are connected to this party. Replace the handset. or Transfer? Select and confirm the option shown<sup>1</sup>. If the connection between the two other parties is not established within 45 seconds, the call from the first part returns to you (recall).

# **Enhanced phone functions** Step by Step Send trunk flash To activate ISDN-type services and features through the network carrier's analog trunks or those of other communications platforms (such as "consultation hold"), you must send a signal to the trunks before dialing the service code or telephone number. Prerequisite: You have set up an external connection. **|** Press the key shown. \*51=Trunk flash? Select and confirm the option shown. Enter the service code and/or telephone number.

Camp-on

# If you cannot reach a destination

#### Call waiting (camp-on)

**Prerequisite:** You have dialed an internal number and hear a busy signal. It is important that you reach the called party.

Wait (approx. 5 seconds) until "Camp-on" appears on the display and the busy tone is followed by the ringtone.

The called party can then respond  $\rightarrow$  Page 47.



The called party can prevent automatic call waiting → Page 48.

If this feature is configured (contact your service personnel), you will hear the ring tone and the message "Camp-on" is immediately displayed.

#### Busy override - joining a call in progress

This function is only available if it has been configured by the service technician (contact your service personnel).

**Prerequisite:** You have dialed an internal number and hear a busy signal. It is important that you reach the called party.

**Busy override?** 

Select and confirm the option shown.

The called party and person to whom this party is talking hear an alerting tone every two seconds.

If the called party has a system telephone with display, the following appears on the screen: "Busy override: (Number or name)".

You can now start talking.

# Using night answer

When night answer mode is active, for example during a lunch break or after office hours, all external calls are immediately forwarded to a specific internal telephone (night station). The night station can be defined by service personnel (standard night answer service) or by you (temporary night answer service).



Special features must be taken into consideration if your telephone operates with IP-Netpackage (system networking via PC network) 
Page 106!

#### **Activating**

Night answer on?

Select and confirm the option shown.

\*=default?

Press the "OK" dialog key to confirm ( standard night answer service).

\*

or

or

Enter the code ( standard night answer service).

Ü

Enter the destination number (temporary night answer service).

Confirm the option shown.

#### **Deactivating**

Night answer off?

Save?

Select and confirm the option shown.

Service personnel can also configure an "automatic night answer service". The automatic night answer service activates at specific times for your telephone depending on how it is programmed.

You can deactivate the automatic night answer service or replace it with a night answer service you configured (see above).

# Step by Step Programming the function keys You can program frequently used functions, station numbers or procedures onto the function keys on your Octophon F615 TDM or key module. Configuring function keys See also → Page 15. A list of all available functions is displayed, see the overview → Page 60. **Example: Programming the Shift key** Hold down the key shown. Assign telephony function Confirm the option shown. or **>** Open the Program/Service menu → Page 20. Select and confirm the option shown. Prog. feature key Press the key shown. Change key Confirm the option shown. More features **→** Select and confirm the option shown. Shift Key Confirm the option shown. if nec. Save incomplete Select and confirm the option shown. Some functions (e.g. with "Call forwarding") cannot be saved completely. This means that when later initiating the function by pressing the button, further inputs are required. End Confirm the option shown. or Another key Select and confirm the option shown. The LED displays → Page 15 and → Page 60 show the status of the function.

#### Overview of functions

The functions are split into the following menus:

- Destinations
- Control relays
- PIN and authorization
- Calls
- More features



The available functions depend on your configuration. If a function is missing, contact your service personnel.

#### **Saved function LED messages**

Call forwarding, Forwarding - trunk, Forward Line, Night answer, Do not disturb, Telephone lock, Advisory message, Silent, HF answerback on/off, Group call on/off, Caller ID suppression, Call wait.term., Call waiting tone off, Ring Transfer, Recording, Door opener on/off, Control relay, Group ringing, Shift Key, UCD(available on/off, Work on/off, Night answer on/off, MULAP privacy release:



Saved function is not activated.



Saved function is activated.





You have no entry for callback.



You have an entry for callback.



Internal number, DSS:



Party not on a call.



Party is on a call or has activated DND.



Flashing quickly - I'm being called, please accept.

Flashing slowly - another party is being called and has not yet answered.



Call key, General call key, Trunk key, MULAP Key, Assign number:



No call via corresponding trunk.



Active call via the corresponding trunk.



Flashing quickly - call on the corresponding trunk, call pickup is possible by pressing the key.

Flashing slowly - a call is placed on hold on the relevant trunk.

#### Trunk group key:

At least one trunk is free.

All lines in this trunk group are occupied.

#### View call charges:

No chargeable calls have been set up since the last check.

Chargeable calls have been set up since the last check.

#### Call forwarding, Forward line:

Flashing slowly - your line is a call forwarding destination.

#### Fax/answering machine details.:

No fax received or no message on the answering machine.

Fax received or message on the answering machine.

#### View the number of calls:

No waiting callers.

Flashing quickly - callers waiting (certain number is exceeded).

Flashing quickly - callers waiting (certain number is reached).

#### Data I/O service:

No connection to an application.

Active connection to an application.

Flashing slowly, connection to an application is temporarily interrupt-

# The following functions programmed on keys do not have a LED function:

Number (external), Procedure key, Trace call, Speed dial, Clear, Lock all phones, Send message, Directory (1=internal, 2=LDAP), Accepting call waiting, Toggle/Connect, Conference, Speaker call, Retrieve line, Reserve trunk, Release line, Temporary Phone, Override, Park a call, Pickup - directed, Pickup - group, Account code, Show call charges, Page, Answer page, Timed reminder, Door opener, DTMF dialing, Signal key, Room monitor, Hold key, Internal consultation call, Consultation call, Associated dial, Associated serv., Tel. data service, Change number, Discreet calling.

#### Step by Step Programming a procedure key Numbers and functions which require further input, i.e. which contain several operating steps, can be saved on a key on your telephone. The relevant service personnel must be granted appropriate authorization. For example the function "Associated dialing" → Page 46 together with the required input (phone number to be dialed) can be saved on a key. Numbers which require further input can also be saved. **>**= Open the Program/Service menu → Page 20. Prog. feature key Select and confirm the option shown. Press the key shown. Change key Confirm the option shown. More features Select and confirm the option shown. Procedure key Select and confirm the option shown. Enter procedure. Example: \*67 231 123456 X ← Gmno Dpgrs Code for associated dial 2abc 3def 1 u Number of the phone to for which the call should be made 1 — 2abc 3def 4ghi Sjkl the number to be called. if nec. Press the "Pause" key to enter pauses (a "P" appears on the display). save Confirm the option shown. If you make a mistake: or Back Select and confirm the option shown. This deletes all entered digits. End Confirm the option shown. or Select and confirm the option shown. Another key



Select the saved procedure by pressing the key. Procedures with activatable/deactivatable functions are activated with one press of the button and deactivated with the next.

You can press the procedure key during a call to automatically send the saved digits as DTMF signals → Page 53. For display messages when saving procedures, see → Page 115.

Step by Step	
	Configuring repdial keys
	You can also program internal and external station numbers on the second level. The LED function is not available for internal station numbers on the second level. To program the second level, you must program a "Shift" key -> Page 59.
	See also → Page 15.
<u>`</u>	Open the Program/Service menu → Page 20.
Prog. feature key	Select and confirm the option shown.
	Press the key shown.
Change key	Confirm the option shown.
if nec.	
+=Next level	Select and confirm the option shown.
Destinations -	Confirm the option shown.
Number	Confirm the option shown.
	Enter the station number.
	If you make a mistake:
Back	Select and confirm the option shown. This deletes all entered digits.
End	Confirm the option shown.
or	
Another key	Select and confirm the option shown.
	You dial the saved number by pressing the key → Page 24.
	You can also save a number during a call.

# **Step by Step >** \*91=Prog. feature key Delete key

# **Deleting function key programming**

Open the Program/Service menu → Page 20.

Select and confirm the option shown.

Press and hold the assigned key.

Select and confirm the option shown.

# Displaying and assigning call charges

# Displaying call charges

#### For the current call:

Call charges are shown by default on the display when a call ends. If you want to display call charges as they occur during a chargeable call, your service personnel must request this option from the network operator.

Call charge display must be requested from the network operator and configured by the relevant service personnel.

Depending on the setting, call charges are displayed during or after a call.

Depending on the network operator, free external calls are also displayed. The message "Free of Charge" appears on the screen either before or during the call.

If the cost indication facility has not been installed, the display will show the dialed number and/or the length of the telephone call.



If a call is forwarded, call charges are assigned to the destination of the call transfer operation.

#### For all calls and for the last call

Connection charges for the last chargeable call made are displayed first. After five seconds, the accumulated connection charge (total) is displayed.



Press the key shown.

\*65=Show call charges?

Select and confirm the option shown<sup>1</sup>.

# Step by Step Displaying call charges for another telephone If configured (contact your service personnel), you can also display and print chargeable calls for another phone (for instance for a pay phone). Prerequisite: You have programmed the function "Show call charges" on a key $\rightarrow$ Page 59. The LED lights up to indicate that a you have conducted a chargeable call since the last time you viewed the charges. Press the "Call Charges" key. Chargeable calls are displayed. Next Press to display further chargeable calls. Print Select and confirm the option shown, or Clear select and confirm the option shown, or Add'l information select and confirm the option shown, or Exit select and confirm the option shown.

# Displaying and assigning call charges **Step by Step** Dialing with call charge assignment You can assign external calls to certain projects. Prerequisite: Your service personnel have defined account codes for you. **|** Press the key shown. \*60=Account code? Select and confirm the option shown. Enter the account code. if nec. # Press this key. or #=Save? Confirm the option shown. Depending on the required configuration; Contact your service personnel. Enter the external phone number. You can also enter the account code during a call.

# Step by Step Privacy/security Turning ringer cutoff on and off If you do not wish to take calls, you can activate the ringer cutoff function. Calls are only identified by **one** ring signal, and they are shown on the display. **Activating** Open the idle menu → Page 17. Silent on? Select and confirm the option shown<sup>1</sup>, **Deactivating** ▼ Open the idle menu → Page 17. Silent off? select and confirm the option shown.

# Privacy/security Step by Step Activating/deactivating "Do not disturb" If you do not wish to take calls, you can activate do not disturb. Internal callers hear the busy tone, external callers are connected to another phone, which you can specify (contact your service personnel). **Activating** Open the idle menu → Page 17. Do not disturb on? Select and confirm the option shown. **Deactivating** $\blacksquare$ Open the idle menu → Page 17. Do not disturb off? Confirm the option shown. When you lift the handset, you will hear a special tone (continuous buzzing) reminding you that "Do not disturb" is activated. Authorized internal callers automatically override the DND feature after five seconds.

# Step by Step Caller ID suppression You can prevent your station number or name from appearing on the displays of external parties you call. The feature remains active until you deactivate it. **Activating** Open the idle menu → Page 17. Suppress number? Select and confirm the option shown. **Deactivating** Open the idle menu → Page 17. Transfer number? Select and confirm the option shown. Your service personnel can activate/deactivate caller ID suppression for all phones. Silent Monitoring/Secret busy override When configured (ask responsible service personnel), you can join in an on-going call conducted by an internal user and monitor silently and unnoticed. **\*** 9wxyz 4 ghi 4 ghi Enter the code. Enter your internal station number.

# Monitoring a room

You can use a phone to monitor a room. This function must be enabled on the monitoring phone.

When you call this phone, you can immediately hear what is happening in that room.

#### Activating the telephone to be monitored

**>**=

Press the key shown.

#### \*88=Room monitor?

Select and confirm the option shown.

You can either leave the telephone in speakerphone mode or lift the handset and leave it directed towards the noise source.

#### Deactivating the telephone to be monitored



Press the lit key. The LED goes out.

or



Replace the handset.

#### Monitoring the room



Enter the internal station number of the phone located in the room that you wish to monitor.

# Trace call: identifying anonymous callers

You can identify malicious external callers. You can record the caller's phone number during a call or up to 30 seconds after a call. In this case, you should not hang up.



Press the key shown.

#### \*84=Trace call?

Select and confirm the option shown.



If the trace is successful, the transmitted data is stored by your network operator. Contact your service personnel.

# Step by Step Locking the telephone to prevent unauthorized use You can prevent unauthorized parties from using your phone during your absence. Locking the phone Open the idle menu → Page 17. Lock phone? Select and confirm the option shown. or Unlock phone? select and confirm the option shown Enter code (telephone lock) → Page 75. When the phone is locked, a special dial tone sounds when the handset is lifted. Within the system, users can make calls Your phone can also be locked or unlocked by an authorized party > Page 74. **Unlocking the phone** ▼ Open the idle menu → Page 17. Unlock phone Select and confirm the option shown. Enter code (telephone lock) → Page 75.

# **Step by Step** Locking another telephone to prevent unauthorized use If configured (contact your service personnel), you can lock and unlock other telephones to prevent unauthorized access. If a phone user locks his or her phone and forgets the personal lock code, you can use this function to unlock the phone. **>**= Press the key shown. \*943=Lock all phones? Select and confirm the option shown. Enter the internal station number of the phone you wish to lock/unlock. \*=Phone lock on? Confirm. or #=Phone lock off? select and confirm the option shown

# Saving your PIN

Enter the lock code to use the functions

- for locking the telephone to prevent unauthorized use
   → Page 73
- for using another telephone like your own → Page 80.
- Change number → Page 81

You can save this code.

Ţ

Press the key shown.

#### \*93=Change PIN?

riess the key shown.

Confirm the option shown.

Enter the current five-digit PIN.

If you have not yet set a PIN, use "00000" the first time.



Enter the new PIN.



Re-enter the new PIN.



If you forget your code, contact your service personnel. Your code can be reset to "00000".

# Step by Step More functions/services **Appointments function** You can configure your phone to call you to remind you about appointments → Page 77. You must save the required call times. You can enter a single appointment that will take place in the next twenty-four hours or you can enter a daily recurring appointment. Saving appointments **=** Press the key shown. \*46=Timed reminder on? Confirm the option shown. Enter 4-digit times e. g. 0905 for 9.05 (= 9.05 a.m.) or 1430 for 14.30 (= 2.30 p.m.).possibly 2abc or 7pqrs If the selected language is "US English" (settings → Page 112) you can enter the code 2 for "am" or 7 for "pm" (default = "am"). One time only? Confirm the option shown. or Daily? Select and confirm the option shown. Save? Confirm the option shown. Deleting and checking a saved appointment **|** Press the key shown. #46=Timed reminder off? Confirm the option shown. Delete? Confirm the option shown. or End? Select and confirm the option shown.

# Step by Step Using timed reminders Prerequisite: You have saved a reminder → Page 76. The saved time arrives. Timed reminder at 12.00 The phone rings. The appointment time is displayed. **□**()) Press key twice. Lift the handset and replace it again. If you do not answer the timed reminder, it is repeated five times and then deleted. Sending a message You can send short text messages to individual stations or groups of stations with system telephones. Creating and sending a message Open the idle menu → Page 17. Send message? Select and confirm the option shown. Enter the internal station number of the recipient or group. 0=Please callback? Select predefined text (can be changed by service personnel) and confirm. Enter the code directly. The code is shown on your display with the corresponding message. or Enter message text? Select and confirm the option shown. Text entry (up to 24 characters) → Page 16. Send? Confirm the option shown. Transmitted text messages are saved as callback requests on system telephones with no display and on ISDN, pulse or tone dialing telephones.

Step by Step	
	Displaying and deleting messages you have sent
▼	Prerequisite: The recipient has not yet accepted a sent message. Open the idle menu → Page 17.
Sent messages?	Select and confirm the option shown.
Text?	Confirm the option shown.
	The text message is displayed.
Delete?	Select and confirm the option shown.
	The message is deleted.
	Viewing and editing incoming messages
	Pay attention to the notes on → Page 18.
	The LED lights up. Press the key shown.
or	
View messages? <b></b> ♦	Confirm the option shown.
	The sender's caller ID appears on the display.
Text?	Confirm the option shown.
	The text message appears on the display.
	Viewing the transmission time
When?	Confirm the option shown.
	Calling the sender
Call sender?	Select and confirm the option shown.
	Deleting messages
Delete?	Select and confirm the option shown.

# Step by Step Leaving an advisory message You can leave messages/advisory messages on your phone's display for internal callers that wish to contact you in your absence. When you receive a call, the message appears on the caller's display. Open the idle menu > Page 17. Advisory msg. on? Select and confirm the option shown. 0=Back by: Select predefined text (can be changed by service personnel) and confirm. 0 + ... 9wxyz Enter the code directly. The code is shown on your display with the corresponding message. Predefined messages with a colon can be completed by entering a digit. or Enter message text? Select and confirm the option shown. Enter message (up to 24 characters) $\rightarrow$ Page 16. Save? Confirm the option shown. **Deleting advisory messages** Open the idle menu → Page 17. Advisory msg. off? Select and confirm the option shown.

# Displaying the number of waiting calls/ overload display

You can show the number of external waiting calls on the display if you programmed the "View number of calls" key → Page 59.

Press the " Calls in Q" key.

If the number of waiting calls exceeds a preset limit while you are engaged in another call (overload), the LED on the key lights up. Contact your service personnel to find out the waiting call limit.

- LED off: There are no waiting calls.
- LED is flashing slowly: The set limit has been reached.
- LED is flashing quickly: The limit has been exceeded (overload).

# Using another telephone like your own for a call

Other parties can temporarily use your phone like their own for an outgoing call.

**\*** 

Press the key shown.

#### PIN and Authorization?♦

Select and confirm the option shown.

\*508=Temporary Phone?

Select and confirm the option shown<sup>1</sup>.

Enter the number of the other user.

Enter the other user's lock code  $\rightarrow$  Page 75.

Change code?

If the other user has not set a PIN, he or she is prompted to do so on his or her phone.

74

if nec.

Dial the external number.

This state is canceled as soon as the call is ended.

[1] "Differing display view in a Octopus F900 environment" → Page 114

# Change number (exchanged phone/move/relocate)

When configured (consult your service personnel), you can move your number to any other phone.

Your present phone is then assigned with the old number of your new phone. The number and settings of the phone (e. g. programmed keys) are exchanged.

**Prerequisite:** Your old and new telephone are the first telephones at each connection. The telephones are in idle state.

The following procedure is carried out on the new phone.

**`**\\

Press the key shown.

\_\_\_`

Select and confirm the option shown.

Enter own station number.



Enter code (telephone lock → Page 75. (Not necessary if you have not set a code.)

Complete relocate?

Relocate?

Confirm the option shown.



If you change numbers of different system phones, programmed keys are replaced with the default assignment. You can however connect your phone to a different port and then carry out the procedure.

# Fax details and message on answering machine

If a fax or answering machine is connected to your system and you have assigned the "Fax details" function to a programmable key 

Page 59, the key lights up when a fax or a message has been received.

#### **Deactivating signaling**



Press the flashing key "Fax service". The LED goes out.

# Resetting services and functions (system-wide cancellation for a telephone)

A general reset procedure is available for initiated functions. The following functions are deleted, if enabled:

- Forwarding on
- Advisory msg. on
- Ringing group on
- Hunt group off
- Suppress call ID
- · Call waiting tone off
- Do not disturb on
- · Ringer cutoff on
- Received messages:
- View callbacks

**=** 

Press the key shown.

#0=Resetting services?

Select and confirm the option shown<sup>1</sup>.

# Activating functions for another telephone

If configured (contact your service personnel), you can activate and deactivate the following functions for other phones (associated service):

- Do not disturb, code: \*97/#97 → Page 70
- Call forwarding, code \*11, \*12, \*13/#1 → Page 29
- Lock and unlock phone, code \*66/#66 → Page 73
- Ringing group code \*81/#81 → Page 99
- Leave an advisory message, code \*69/#69 → Page 79
- Group call, code \*85/#85 → Page 99
- Reset services and functions, code #0 → Page 82
- Control relays, code \*90/#90 → Page 88
- Night answer, code \*44/#44 → Page 58
- Timed reminders, code \*46/#46 → Page 76



Press the key shown.

\*83=Associated services?



Confirm the option shown.

Enter the internal station number of the phone where you wish to activate the function.



Enter code (for example, \*97 for "Do not disturb on").

For any additional input, follow the instructions on your display.

# Using system functions from outside DISA (direct inward system access)

If configured (contact your service personnel), you can use an external phone like an internal station to set up an outgoing external connection via the system. You can also activate or deactivate the following system functions:

- Reset services and functions, code #0 → Page 82
- Call forwarding, code \*1/#1 → Page 29
- Lock and unlock phone, code \*66/#66 → Page 73
- Save your PIN, code ★93 → Page 75
- Send a message, code \*68/#68 → Page 77
- Leave an advisory message, code \*69/#69 → Page 79
- Ringing group,
   code \*81/#81 → Page 99
- Group call, code \*85/#85 → Page 99
- Caller ID suppression, code \*86/#86 → Page 71
- Camp-on tone, code \*87/#87 → Page 48
- Open door, c
   ode \*61 → Page 36
- Release door opener, code \*89/#89 → Page 37
- Control relays, code \*90/#90 → Page 88
- Do not disturb, code \*97/#97 → Page 70
- Ringer cutoff, code ★98/#98 → Page 69
- Dial using speed dial, code \*7 → Page 43
- Associated service, code \*83 → Page 83

**Prerequisite:** Your phone supports tone dialing (DTMF) or you can switch your phone to tone dialing. The phone is not connected to the system.



Establish a connection to the system. Enter the station number (contact your service personnel).



Wait for the continuous tone (if necessary, switch phone to tone dialing) and enter the internal number assigned to you and the corresponding PIN.



Enter the code (only required if programmed in the system).



Wait for the dial tone and enter the code for example, \*97 for Do not disturb on. If necessary, make further entries; refer also to the user guide for dial pulse/DTMF phones.

or



Dial the external number.



You can only perform one function/establish one outgoing connection at a time.

The connection is cleared as soon as the function is successfully activated.

In the case of an external call, the connection is cleared as soon as one of the call partners hangs up.

# Using functions in ISDN via code dialing (keypad dialing)

If authorized (contact your service personnel), you can access ISDN functions in some regions using codes.



Press the key shown.

#### \*503=Keypad dialing?



Confirm the option shown.

Enter the required trunk number (contact your service personnel).



Entering a code for required ISDN function (contact your service personnel).



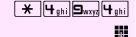
Contact your network provider to find out which ISDN functions can be code-operated in your country.

Deutsche Telekom shall not be liable for damages/costs which may be incurred by fraudulent activities or remote operation (such as toll fraud).

# Step by Step Controlling connected computers/programs/telephone data service If this function has been configured (contact your service personnel), you can control connected computers or programs running on them, such as hotel services or information systems, from your telephone. Prerequisite: You have set up a connection. Press the key shown. \*42=Tel. data service? Confirm the option shown. For entering data, you are guided by the connected computer. However, depending on configuration (contact your service personnel), you must activate your entries in one of the following ways: Inputs in en-bloc mode: 0 + ... 9wxyz Enter data. # Complete entry. or Entry complete? Confirm the option shown. Inputs in online mode: or The connected computer processes your entries directly. # Enter the code. Enter data.

# Communicating with PC applications over a CSTA interface

If configured (contact your service personnel), you can use your phone to communicate with PC applications (CSTA = Computer Supported Telecommunications Applications). You send information to the application and receive information from the application. for example, via your phone display.



+ - 0+ ... 9wxvz

Enter the code.

Enter the three-digit ID for the application you wish to control.

Use the relevant keys to communicate with the application.



#### Temporarily interrupting communication with the application

The phone is ringing. You answer the call.

The "Data I/O" key flashes: Communication to the application is automatically interrupted.



#### Resuming communication with the application

Press the flashing "Data I/O" key. The LED lights up.



#### **Ending communication with the application**

Select and confirm the relevant CSTA message.



# **Controlling relays**

If this function has been configured (contact your service personnel), you can use up to four relays to enable/disable different devices (such as a door opener).

Depending on how you program the relays, you can activate and deactivate them manually them or configure them to activate and deactivate automatically (after timeout).



Special features must be taken into consideration if your telephone operates with IP-Netpackage (system networking via PC network) → Page 108!

\*90=Control relay on?

Select and confirm the option shown.

#90=Control relay off?

select and confirm the option shown

اسا ... (4 ghi

or

Enter the relay.

# Sensors (Octopus F200/F400 only)

If configured (contact your service personnel), sensors are able to recognize signals, call your phone, and display an appropriate message on the screen.

# **Paging persons**

If radio paging equipment (PSE) is connected to your system (contact your service personnel), you can locate people via their pocket receivers.

Pocket receivers signal a call request to the person you want to page. This person can then answer the page at the nearest phone.

#### **Paging persons**

To ensure that you can be found, you must have enabled a ringing group → Page 101, call forwarding → Page 29 or call forwarding-no answer (service technician) to the internal station number of your PSE

A call request is signaled automatically.

#### Answering the page from the nearest telephone



Lift the handset.



Enter the code.



Enter own station number.

# Making calls in the team/executive/ secretary configuration

If configured (consult your service personnel), you belong to a team of subscribers with multiple lines (multi-line → Page 11). Your phone features trunk keys (MULAP keys) → Page 91.

#### Lines

A distinction is made between primary and secondary lines. Each of these line types can be used on a private or shared basis → Page 90.

#### **Primary line**

All multi-line telephones have a primary line. This line can be reached in the usual manner via your public phone number. Incoming calls are signaled on this line.

#### **Secondary line**

The secondary line on your phone is used as a primary line by another subscriber. Your primary line, which is configured on another telephone, simultaneously functions as the secondary line on that telephone.

#### Line utilization

#### **Private line**

A line that is used by a single telephone. This line cannot be used as a secondary line by another telephone.

#### **Shared line**

A line that is configured on multiple telephones. The line status (if configured) is displayed for all telephones that share this line. If, for example, a shared line is being used by a telephone, a status message indicating that this line is busy is displayed on all other telephones.

#### Direct call line

A line with a direct connection to another telephone. You can see the status of the line from the LED.

#### Line seizure

Line seizure must be configured (consult your service personnel). If automatic line seizure is configured, a trunk is automatically assigned when you lift the handset or press the trunk key.

# Trunk keys

The programmable sensor keys on multi-line phones function as trunk keys. Every sensor key programmed as a "Trunk key" (key label: Transfer Trk) corresponds to a trunk with the result that you can configure up to eight trunks in Octophon F615 TDM.

As a team member, you can independently program the following functions on sensor keys → Page 59:

- · Direct station select
- Join/leave group (not available on executive phone in an executive/secretary team)
- Ring Transfer: On/Off

   (only in an executive/secretary team)

You can also program a sensor key with the function "Forward Line" (call forwarding) for each line.

#### LED displays on trunk keys

LED		Explanation
	Off	- The line is in idle mode.
\\\\	Flashing <sup>1</sup>	<ul> <li>Incoming call on the line</li> <li>Hold reminder is activated</li> <li>The line is on "Hold".</li> </ul>
	On	– The line is busy.

[1] In this manual, flashing sensor keys are identified by this icon, regardless of the flashing interval. The flashing interval represents different statuses, which are described in detail in the corresponding sections of the manual.

## Answering calls with the trunk keys

**Prerequisite:** Your telephone rings or the trunk key flashes quickly.

if nec. \\\//

Press the trunk key that is flashing quickly. (not necessary if "Prime Line" is active).



Lift the handset.

On-hook dialing: Speakerphone mode.

## Dialing with trunk keys

if nec.

Press the free trunk key you wish to use to establish the connection (not necessary if "Prime Line" is active).



Dial the phone number.



If the party does not answer: Lift the handset.

On-hook dialing: Speakerphone mode.

# Placing a call on hold on a trunk key and retrieving the held call

**Prerequisite:** You are conducting a call via one of your group's trunks. The "Hold" key has been programmed on your telephone → Page 59.

#### Hold



Press the "Hold" key.

#### if nec.



Replace the handset or press the disconnect key.

Depending on the configuration (contact your service personnel), this may be necessary so other team members can also pick up the call on hold.

#### Retrieving the call



Press the trunk key flashing slowly.

#### Making calls on multiple lines alternately

**Prerequisite:** You are conducting a call via one of your group's trunks. Another trunk key is flashing.



Press the flashing trunk key. The first call party is on hold on the other trunk.



Press the trunk key flashing slowly. The second call party is on hold.

You can switch between lines as often as you wish. Press the trunk key flashing slowly each time.

#### **MULAP** conference release

If configured (consult your service personnel), you can program a sensor key on your phone with the function "MULAP Privacy Release" → Page 59. The default label is "Priv Release".

If you program this key, you do not have to use the menu to set up a conference. Your team partner only has to press the flashing trunk key associated with your trunk on his or her phone to immediately join the conference.



You are conducting a call.



Press the "Priv Release" key. The LED lights up.

Up to three team members can now join the conference.

**Prerequisite:** The trunk on which you are speaking is configured on the other phone as a trunk key.



Press the flashing trunk key.

# Direct station selection key

Each team member has a direct station selection key for every other team member.

This means that each team member can be reached directly by other team members at the touch of a button.

#### **Understanding LED messages from DSS keys**

LED on the DSS key is off - the team member is not engaged in a phone call.

or

LED on the DSS key is lit - the team member is engaged in a phone call or has activated do not disturb.



LED on the DSS key is flashing rapidly - a call has arrived for you and needs to be answered.



LED on the DSS keys is flashing slowly - a caller is trying to reach another member of your team, who has not yet answered.

## Using DSS keys to answer calls

**Prerequisite:** Your telephone rings or the DSS key flashes.

Press the flashing DSS key.

This is not necessary if you are called directly (DSS key flashes quickly).



Lift the handset.

or On-hook dialing: Speakerphone mode.

### Calling a team member directly

or

Press the DSS key.



If the team member you wish to reach is engaged in another call, the DSS key on your telephone is lit. You can still make the call in this



If the party does not answer: Lift the handset.

or On-hook dialing: Speakerphone mode.

# Transferring a call in progress

Press the DSS key and announce the call if necessary.

Replace the handset.

or

e-/,-e

Press the key shown.

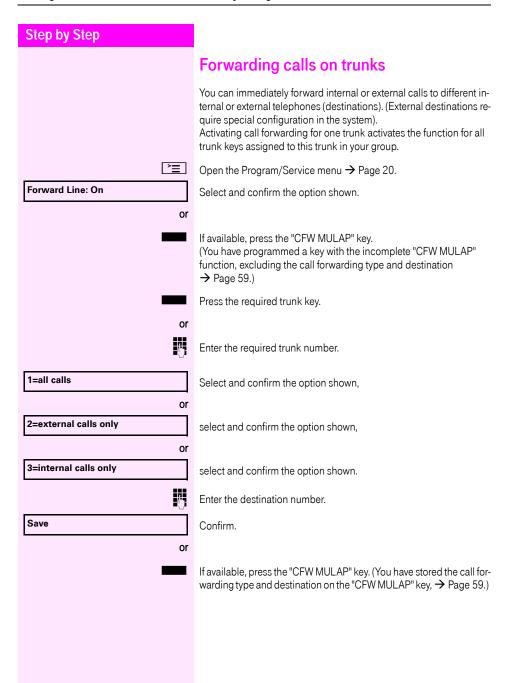
# Accepting a call for another team member

Press the flashing DSS key or trunk key.



Lift the handset.

or On-hook dialing: Speakerphone mode.



# Step by Step **Deactivating call forwarding** Open the Program/Service menu → Page 20. Forward Line: Off Select and confirm the option shown. Press the required trunk key. or Enter the required trunk number. or If available, press the "CFW MULAP" key. If you have activated call forwarding for a trunk, a special dial tone sounds when the line is seized. Understanding LED messages of the "CFW MULAP" key The LED on the "CFW MULAP" key is off-call forwarding is not active for this trunk. or The LED on the "CFW MULAP" key lights up - call forwarding is active for this trunk. or The LED on the "CFW MULAP" key flashes slowly - the trunk is the destination of call forwarding.

# Step by Step Transferring calls directly to the executive phone Normally, all calls for the executive are audibly signaled only by the secretary phone. You can set audible signaling so calls are signaled only by the executive phone or by a second phone assigned to it. **Prerequisite:** On your phone there is a sensor key programmed with the function "Ring Transfer". The default label is "Ring xfer". Activating Press the "Ring xfer" key. The LED lights up. or **|** Open the Program/Service menu → Page 20. Ring Transfer: On Select and confirm the option shown. Press the required trunk key. or μ, Enter the required trunk number. **Deactivating** Press the "Ring xfer" key. The LED goes out. or **>** Open the Program/Service menu → Page 20. Ring Transfer: Off Select and confirm the option shown. Press the required trunk key. or Enter the required trunk number.

# Using team functions

If configured (consult your service personnel), your telephone is part of a team. The team consists of internal phones that are able to use certain functions.

# Activating/deactivating a group call



Special features must be taken into consideration if your telephone operates with IP-Netpackage (system networking via PC network) 
Page 104!

If configured (consult your service personnel), you belong to one or more groups of stations, which can be reached via hunt group or group call station numbers.

Incoming calls are signaled one after the other (= hunt group) or simultaneously (= group call) on all phones in the group, until a group member answers the call.

You can also belong to a team (including executive/secretary configurations) in which station numbers are programmed on trunk keys → Page 90.

Each station in the group can still be reached via their personal station number.

You can activate and deactivate the audible signal for a hunt group, group call or individual trunks in a group (including executive/secretary).

If the LED on a programmed "Hunt group" key is illuminated → Page 59, this means that the audible tone was activated for at least one group.



This function is not available for the executive phone in team/executive/secretary configurations.

#### You are part of a hunt group or call group



or

Open the idle menu → Page 17.

Group call off?

Select and confirm the option shown<sup>1</sup>,

Group call on?

select and confirm the option shown

**or** — P

Press the "Hunt group".

[1] "Differing display view in a Octopus F900 environment" → Page 114

# Step by Step You belong to multiple groups Open the idle menu → Page 17. Group call off? Select and confirm the option shown[1], or Group call on? select and confirm the option shown or [ Press the "Hunt group". 301 X Group name If an "X" appears between group/trunk number (such as 301) and group name, the audible tone is active for this group or trunk. or 301 Group name No "X" means that the audible tone is deactivated. Next? Confirm the option shown. The next group/trunk number is displayed with a group name. or Group call off? Select and confirm the option shown<sup>1</sup>. The audible tone for the group/trunk displayed is deactivated. or Select and confirm the option shown<sup>[1]</sup>. Group call on? The audible tone for the group/trunk displayed is activated. or #=Leave all groups? Select and confirm the option shown. The audible tone for all groups and trunks is deactivated. or \*=Rejoin all groups? Select and confirm the option shown. The audible tone for all groups and trunks is activated. If you have activated the audible tone for another group/trunk or deactivated the audible tone for all groups/trunks you belong to, you will hear a special dial tone when you lift the handset.

[1] "Differing display view in a Octopus F900 environment" → Page 114

# Accepting a call for another member of your team

You can use your own telephone to accept calls for other telephones in your team, even while on a call (call pickup groups; contact your service personnel).

**Prerequisite:** Your telephone rings briefly. "Call for:" appears on the upper display line with the number or name of the originator. The number or name of the caller appears on the lower line.

Pickup - group?

Confirm the option shown.

# Ringing group

You can have calls for your telephone signaled audibly at up to five other internal phones. The phone that answers the call first receives the call.



Special features must be taken into consideration if your telephone operates with IP-Netpackage (system networking via PC network) 

Page 107!

Saving, displaying, and deleting telephones for the ringing group

Ì

Press the key shown.

\*81=Ringing group on?

Select and confirm the option shown.

Follow the display prompts (enter the internal station number).



If your phone belongs to a ringing group, your display will show the station number or the name of the originator on the upper line and that of the caller on the lower line.

Removing all telephones in a call ringing group

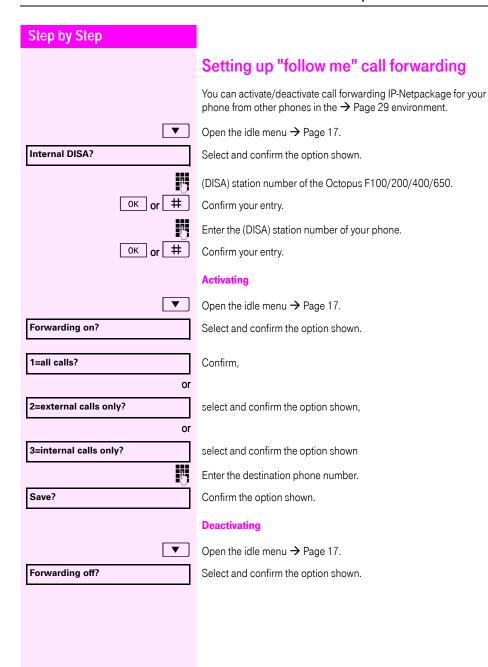
Ringing group off?

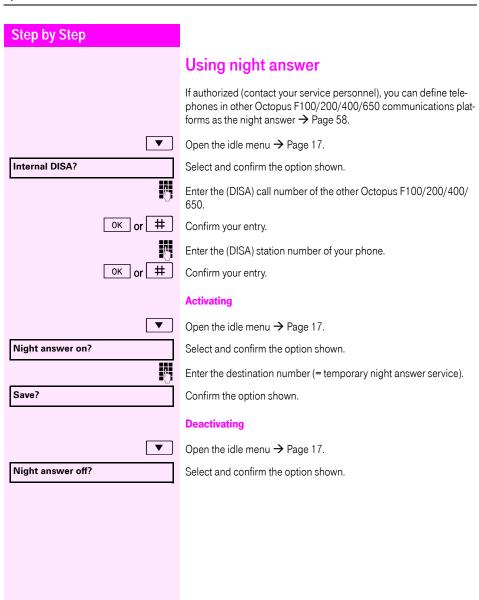
Select and confirm the option shown.

# Step by Step **Uniform Call Distribution (UCD)** If configured (consult your service personnel), you may belong to a group of stations (agents), to which calls are distributed. An incoming call is always assigned to the agent idle the longest. Logging on and off at the beginning and end of your shift **|** Press the key shown. UCD? Select and confirm the option shown. \*401=Log on? Confirm, or #401=Log off? select and confirm the option shown 75 To log on, enter your identification number ("Agent:"). Contact your service personnel to find out what it is. Logging on and off during your shift **|** Press the key shown. UCD?**♦** Select and confirm the option shown. #402=Not available? Confirm the option shown. or \*402=Available? select and confirm the option shown

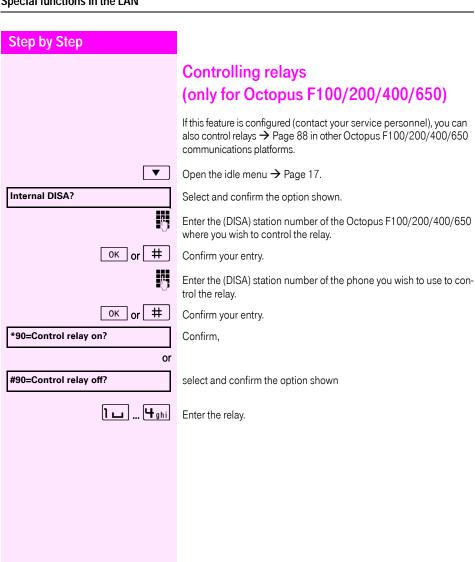
	<u></u>
Ston by Ston	
Step by Step	
	Requesting and activating a work time
	You can request/activate work time to ensure you have enough time to wrap up the last call. Your phone is excluded from call distribution for a set period or until you log back on.
=	Press the key shown.
UCD?	Select and confirm the option shown.
*403=Work on?	Confirm the option shown.
or #403=Work off?	select and confirm the option shown
	Turning the night service on and off for UCD
<u>`</u>	Press the key shown.
UCD?	Select and confirm the option shown.
*404=UCD night on?	Confirm the option shown.
or	
#404=UCD night off?	select and confirm the option shown
	Display the number of waiting calls
<u>`</u>	Press the key shown.
UCD?	Select and confirm the option shown.
*405=Calls in queue?	Confirm the option shown.

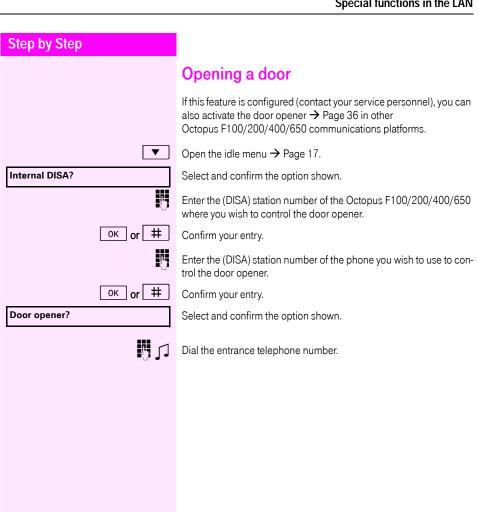
# Step by Step Special functions in the LAN If your telephone is operating in a IP-Netpackage environment, multiple Octopus F100/200/400/650 systems are interconnected via a LAN (Local Area Network, e. g. proprietary PC network). You are conducting a call via the LAN (PC network). In this instance, you must note certain particularities for some functions. These are described in this section. Leaving hunt group/group call Prerequisite: You are part of a hunt group/group call → Page 99 in another Octopus F100/200/400/650: ▼ | Open the idle menu → Page 17. Internal DISA? Select and confirm the option shown. Enter the (DISA) call number of the other Octopus F100/200/400/ 650. ok or # Confirm your entry. Enter the (DISA) station number of your phone. ok or # Confirm your entry. Group call off? Select and confirm the option shown. or Group call on? select and confirm the option shown You belong to multiple groups associated with another Octopus F100/200/400/650 Enter group number for "directed joining/leaving".



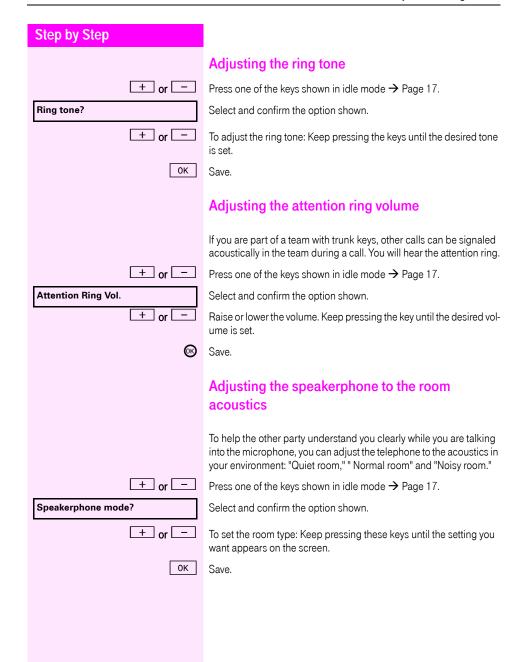


# Step by Step Ringing group You can have calls for your telephone signaled audibly at external telephones or at telephones in other Octopus F100/200/400/650 communications platforms → Page 101. Saving, displaying, and deleting telephones for the ringing group **|** Press the key shown. \*81=Ringing group on? Select and confirm the option shown. Add to ringing group? Select and confirm the option shown. or Add another station? select and confirm the option shown, or View/delete? select and confirm, then follow the operating instructions. Enter the station number. #=Entry complete? Confirm the option shown. Save? Confirm the option shown. End? Select and confirm the option shown. Removing all telephones in a call ringing group Open the idle menu → Page 17. Ringing group off? Select and confirm the option shown.





# Step by Step Individual phone configuration Setting contrast The display has four contrast levels that you can set according to your light conditions. \_\_\_\_ or \_\_\_ Press one of the keys shown in idle mode. Display contrast? Select and confirm the option shown. + or -Change the display contrast. Press the key repeatedly until the desired level is obtained. 0K Save. Adjusting audio settings Optimize the audio settings on your Octophon F615 TDM for your work environment and according to your personal requirements. Adjusting the receiving volume during a call You are conducting a call. + or -Raise or lower the volume. Keep pressing the key until the desired volume is set. 0K Save. Adjusting the ring volume + or -Press one of the keys shown in idle mode → Page 17. Ring volume? Confirm the option shown. + or -Raise or lower the volume. Keep pressing the key until the desired volume is set. 0K Save.



# Individual phone configuration **Step by Step** Activating/deactivating the ringer \* Hold down the key shown. Language for system functions **>**= Press the key shown. more functions?♦ Select and confirm the option shown. \*48= Select language? Select and confirm the option shown. 15=Spanish? Select the language you wish to use (e.g. "Spanish") and press the "OK" dialog key to confirm.

Step by Step	
	Testing the phone
	Phone functions, testing
	You can test your phone's functionality.
	Prerequisite: The phone is in idle mode.
<u>`</u>	Press the key shown.
more functions? <b></b> ♦	Select and confirm the option shown.
*940=Phone test?	Select and confirm the option shown.
	If everything is functioning correctly:  all LEDs on the phone flash (only the menu key LED is continuously lit)  your station number is displayed  the ring tone is audible
	Checking the key assignment
	You can check key assignment on your phone to determine which functions are assigned to which keys.
<u>`</u>	Open the Program/Service menu → Page 20.
Prog. feature key	Select and confirm the option shown.
	Press any key. The key assignment is displayed.
Exit	Select and confirm the option shown.

## **Step by Step**

# Differing display view in a Octopus F900 environment

Depending on the system configuration, some functions may not always be offered in the display as described in this document.

In addition, display texts may differ from those described in this document according to the system configuration.

The following table provides an overview:

Octopus F270 IT/100/200/400/650 display	Octopus F900 display	Description
Service	Service menu?	→ Page 20
Transfer	Transfer?	→ Page 28
View callbacks	Show callback destinations?	→ Page 33
Pickup - directed	Directed pickup	→ Page 34
Caller list	Call log?	→ Page 39
Use speed dialing	Use speed dialing?	→ Page 43
Change speed dial	Speed dial?	7 rage 43
Call waiting term.	Second call release?	→ Pogo 49
Call wait.trm. on/off	Second call on/off?	→ Page 48
Silent on/off	Ringer cutoff on/off?	→ Page 69
Group call on/off	Hunt group on/off?	→ Page 99

## Step by step

# Fixing problems

## Responding to error messages

Invalid entry

Possible causes:

Station number is incorrect.

Possible reactions:

Enter correct station number.

Not authorized

Possible causes:

Locked function selected.

Possible reactions:

Apply to service personnel for authorization for relevant function.

Currently not possible

Possible causes:

Dialed a non-existent station number. Called phone is unplugged.

Possible reactions:

Enter correct station number. Call this station again later.

Invalid station number

Possible causes:

Dialed your own station number.

Possible reactions:

Enter correct station number.

## Contact partner in the case of problems

Contact your service personnel if a fault persists for more than five minutes, for example.

## Step by step

## **Troubleshooting**

#### Pressed key does not respond:

Check if the key is stuck.

#### Telephone does not ring:

Check whether the "Do not disturb" function is activated on your telephone ( $\rightarrow$  Seite 70). If so, deactivate it.

#### You cannot dial an external number:

Check whether your telephone is locked.

If the phone is locked, enter your PIN to unlock it → Seite 73.

#### To correct any other problems:

First contact the relevant service personnel. If the service personnel are unable to correct the problem, they must contact Customer Service.

## Caring for your telephone

- Never allow the telephone to come into contact with coloring, oily or aggressive agents.
- Always use a damp or antistatic cloth to clean the telephone. Never use a dry cloth.
- If the telephone is very dirty, clean it with a diluted neutral cleaner containing surfactants, such as a dish detergent. Afterwards remove all traces of the cleaner with a damp cloth (using water only).
- Never use aggressive or alcohol-based cleansers on plastic parts. The use of scouring agents is also forbidden.

## Labeling keys

You can chose from the following options to label the keys with the functions/call numbers saved (,  $\rightarrow$  page 59):

#### Labeling

- by hand:
  - Labeling strips are delivered with your Octophon F615 and key module for Octophon F615. Write the function or a name on the matching strips within the white field and attach them to your Octophon.
- · with a computer:
  - You have avail of a CD Rom (ask your service personnel) with the electronic operating instructions for your → page 3. You can label your keypads for each PC.

Put the labeled strips in the relevant key pad on your Octophon and place the transparent cover over them (mat page above).

#### Index retrieving from park ......49, 50 transfer after announcement .......55 Α Accept (Call) ......34, 101 transferring .......95 Account code .......68 using DSS keys in a team ......94 Activating door opener ......36 Advisory message ......79 Call charges Agents ...... 102 Call duration .......66 Announcement ......44 Answering machine ...... 81 call pickup .......37 Call log ...... 19 Assigning DID number .......46 Call request ......19 Associated service ......83 Call volume ......21, 110 Call waiting .......57 Audio keys ...... 14 accepting ......47 Automatic call waiting tone off .......48 preventing and allowing ...... 48 Automatic connection setup .......45 Callback ......32 Caller ID suppression ......71 Caller list, using ......39 R Calling a second party ......27 Calls Busy override .......57. 71 recording ......54 Calls in queue ......80. 102 C Call Central speed dial ......43 accepting ......21 accepting from the answering CFNR .......30 Change number ......81 accepting in a team ......95 Charges accepting, directed .......34 accepting, group ......101 for your phone .......66 distributing ...... 102 Code dialing in ISDN ......85 entrance telephone .......36 Connection setup forwarding in a team ......96 automatic ......45 forwarding MSN in CO ......31 holding ...... 50 Control relays .......88 in a team with trunk keys ......92

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# Overview of functions and codes

The following table lists all available functions, as shown on the display. If configured (contact your service personnel), functions can be activated interactively (select and confirm) via the Program/Service menu (select and confirm or enter a code).

Functions (=display)	Interactively	Via the Program/Service menu → Seite 20	
		<b>A V</b>	Code
Accepting call waiting	✓	✓	*55
Call waiting tone off	✓	✓	*87
Call waiting tone on	✓	✓	#87
Call wait.term.on		<b>✓</b>	*490
Call wait.trm.off		✓	#490
Account code		✓	*60
Advisory msg. on	✓	✓	*69
Advisory msg. off	✓	✓	#69
Alternating	✓	✓	*2
Associated dialing		✓	*67
Associated serv.		✓	*83
Busy override	✓	✓	*62
Callback	✓	✓	*58
View callbacks/delete	✓	✓	#58
Caller list	✓	✓	#82
Save number	✓	✓	*82
Conference	✓	✓	*3
Start conference	✓		
Add party	✓		
End conference	✓	<b>✓</b>	#3
View conf parties	✓	✓	
Remove party	✓	✓	
Drop last conf. party			*491
Consultation	✓		
Return to held call	✓	<b>✓</b>	*0
Quit and return	✓	✓	*0
Transfer/Accept call	✓		

Functions (=display)	Interactively	Via the Program/Service menu  > ■ → Seite 20	
	<b>▲</b> ▼	$\blacksquare$	Code
Control Relay On		<b>√</b>	*90
Control Relay Off		✓	#90
Data I/O Service			*494
DISA			
DISA intern	✓	✓	*47
Discreet calling			*945
Do not disturb on	✓	✓	<b>*</b> 97
DND off	✓	✓	#97
Door opener		✓	<b>*</b> 61
Door opener on		✓	*89
Door opener off		✓	#89
DTMF dialing		✓	*53
En-bloc dialing			
Dial	✓		
Forwarding on	✓	✓	<b>*</b> 1
1=all calls	✓	✓	*11
2=external calls only	✓	✓	*12
3=internal calls only	✓	✓	<b>*</b> 13
Forwarding off	✓	✓	#1
CFNR on		✓	*495
CFNR off		✓	#495
Trunk FWD on	✓	✓	*64
Trunk FWD off	✓	✓	#64
HF answerback on	✓	<b>√</b>	*96
HF answerback off	✓	✓	#96
Hotline			
Join group	✓	✓	<b>*</b> 85
Leave group	✓	✓	#85
Rejoin all groups	✓	✓	*85*
Leave all groups	✓	✓	#85#
Keypad dialing		<b>√</b>	*503
Lock all phones		✓	*943

Functions (=display)	Interactively	Via the Program/Service menu  ≥ → Seite 20	
	<b>▲</b> ▼	<b>▲</b> ▼	Code
Lock phone	✓	✓	*66
Unlock phone	✓	✓	#66
Change PIN		✓	<b>*</b> 93
Mute on		<b>√</b>	*52
Mute off		✓	#52
Night answer on	✓	<b>√</b>	*44
Night answer off	✓	✓	#44
Page			
Answer page		✓	*59
Park a call		<b>√</b>	*56
Retrieve call		✓	#56
Phone test		<b>√</b>	*940
Phonebook			
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Accept call	✓		
Redial	✓		
Reject calls	✓		
Disconnect			
Relocate	✓	✓	<b>*9419</b>
Complete relocate	<b>√</b>	✓	#9419
Resetting services		<b>√</b>	#0
Ringer cutoff on	✓	<b>√</b>	*98
Ringer cutoff off	✓	✓	#98
Ringing group on		<b>√</b>	*81
Ringing group off		✓	#81
Room monitor		√	*88
Select language		✓	*48

Functions (=display)	Interactively	Via the Program/Service menu  ⇒	
	<b>▲</b> ▼	<b>▲</b> ▼	Code
Send message	✓	✓	*68
View sent message	✓	✓	#68
View messages	✓	✓	#68
Mailbox			
Show call charges (own phone)		✓	<b>*</b> 65
Silent monitor	✓	✓	*944
Speaker call		✓	*80
Suppress call ID	✓	✓	*86
Restore caller ID	✓	✓	#86
Tel. data service			*42
Temporary MSN	✓	✓	<b>*41</b>
Temporary Phone		✓	*508
Timed reminder on		✓	*46
Timed reminder off		✓	#46
Trace call		✓	*84
Transfer	✓		
Trunk flash)		✓	*51
UCD			
Log on		✓	*401
Log off		✓	#401
Available		✓	*402
Not available		<b>√</b>	#402
Work on		<b>√</b>	*403
Work off		· ✓	#403
UCD night on		,	*404
UCD night off		· ·	#404
Calls in queue		<b>v</b>	*405
Use speed dialing		<b>√</b>	*405
		,	·
Change Speed Dial? (station)		✓	<b>*</b> 92

Important telephone numbers		
For problems:		
For questions regarding sales:		
Upon delivery of the equipment, please enter telephone numbers!		

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